

Guest Statement

Booking Number: 8076834

Invoice Issue Date: 08-Apr-24



To: Golden First Travel
1045 E Valley Blvd Ste A115
San Gabriel, CA 91776
United States

Ship: Viking Ve
Cruise ID: VVE240813
Cruise Name: Grand European Tour

Attention: Samuel Liu
Phone: 6264461300
Fax:
Email: goldenfirst9999@gmail.com

Embarkation Date: 13-Aug-24 Amsterdam
Disembarkation Date: 27-Aug-24 Budapest
Cruise Nights: 14

Category: E-STANDARD

Status: **Confirmed**
Booking Date: 26-Mar-24

Suite/Stateroom: 103
Number of Guests: 2

Deposit Amount: \$50.00
Final Payment Date: 15-Apr-24

Reservations are subject to cancellation if the payment is not received by the payment due date.

Currency USD

MR PENGZHI QI

Guest Information Form received: N

Cruise Fare	USD	\$5,599.00
Adjusted Cruise Fare Total		\$5,599.00

Air Fare	1,999.00
Air Discount:	(1,999.00)
Adjusted Air Total	\$0.00

Grand Total	\$5,599.00
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Travel Protection has been declined.

MRS JENNIFER MEILEE KAO

Guest Information Form received: N

Cruise Fare	USD	\$5,599.00
Adjusted Cruise Fare Total		\$5,599.00

Air Fare	1,999.00
Air Discount:	(1,999.00)
Adjusted Air Total	\$0.00

Grand Total	\$5,599.00
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Travel Protection has been declined.

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	Amount	
Total	\$11,198.00	
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Payments		Payments
Total Payments Received to Date		\$50.00

Your Travel Protection Plan

Guest	Date Added		
Guest 1: PENGZHI QI	Declined		
Guest 2: JENNIFER MEILEE KAO	Declined		
Guest	Insured Vouchers	Uninsured Vouchers	
Guest 1: PENGZHI QI	\$0.00	\$0.00	
Guest 2: JENNIFER MEILEE KAO	\$0.00	\$0.00	

Shipboard credits on this booking, if applicable, are not included in the amount above.

We see that your travel investment is not yet protected by the Travel Protection Plan. By purchasing the plan, you help protect your travel investment, your belongings, and most importantly - you, in the event that unforeseen circumstances arise before or during your trip. Take advantage of our "pre-existing condition" coverage when you add Travel protection within 15 days of your Initial Trip Payment and that you are medically able to travel at the time of your plan purchase. Contact us at 877-668-4546 to learn more. This plan must be added and paid for prior to your final payment date.

Purchase Eligibility Period: Trip Mate Travel Protection Plan may only be purchased at or before the final payment due date for Your Viking Trip. Coverage begins the day after the Plan payment is received by Viking and the Plan Cost is non-refundable (after the state required free look period).

To review full plan details online and Important Disclosures, please go to: <http://www.tripmate.com/wpGR625V>.

Travel Protection: Coverage begins the day after the Plan payment is received by Viking and the Plan Cost is non-refundable (after the state required free look period).

**Plan payment includes: 1) Part A Non-Insurance Cancel For Any Reason Waiver, 2) Part B Insurance Benefits, and 3) a fee for Assistance Services.*

For any cruise/land booking, whether under deposit, partially paid, or paid in full and air-inclusive packages paid in full, the following travel agent- or guest-requested situations are considered cancellations and penalties will apply as noted below: changes to departure date; substitutions of itinerary; substitution of another person for original booked guest(s); or changing to a promotional fare. All cancellations must be in writing. For all air-inclusive packages cancelled after issuance of an airline ticket, the airline flights and tickets will be cancelled and have no value. The following cancellation charges will be assessed for all written cancellations received prior to departure up to the scheduled time of departure.

Guest Cancellation Schedule

The following cancellation charges will apply for all cancellations received based on days prior to departure.

120 days or more prior to departure		\$100 per person
119 to 90 days prior to departure	15-Apr-24 to 14-May-24	20% of full fare
89 to 70 days prior to departure	15-May-24 to 03-Jun-24	35% of full fare
69 to 50 days prior to departure	04-Jun-24 to 23-Jun-24	50% of full fare
49 to 30 days prior to departure	24-Jun-24 to 13-Jul-24	75% of full fare
29 days or less prior to departure		100% of full fare

Please refer to the terms & conditions for further details. <http://vikingcruises.com/terms-and-conditions>

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MR PENGZHI QI & MRS JENNIFER MEILEE KAO

Day	Date		Description
MON	AUG 12, 2024		Depart Los Angeles, CA (LAX) - Economy
TUE	AUG 13, 2024		Arrive Amsterdam, Netherlands (AMS)
TUE	AUG 13, 2024		Transfer from Amsterdam, Netherlands Airport (AMS) to VIKING VE
TUE	AUG 13, 2024		Embark In Amsterdam on Viking Ve Standard - 103
WED	AUG 14, 2024		Kinderdijk, The Netherlands
WED	AUG 14, 2024		Scenic Sailing: Waal & Merwede
THU	AUG 15, 2024		Cologne, Germany
FRI	AUG 16, 2024		Koblenz, Germany
FRI	AUG 16, 2024		Middle Rhine Scenic Sailing
SAT	AUG 17, 2024		Miltenberg, Germany
SAT	AUG 17, 2024		Scenic Sailing: Main River, Spessart
SUN	AUG 18, 2024		Wurzburg, Germany
MON	AUG 19, 2024		Bamberg, Germany
MON	AUG 19, 2024		Main-Danube Canal
TUE	AUG 20, 2024		Nuremberg, Germany
WED	AUG 21, 2024		Regensburg, Germany
THU	AUG 22, 2024		Passau, Germany
FRI	AUG 23, 2024		Melk, Austria
FRI	AUG 23, 2024		Scenic Sailing: Wachau Valley
FRI	AUG 23, 2024		Krems, Austria
SAT	AUG 24, 2024		Vienna, Austria
SUN	AUG 25, 2024		Vienna, Austria
MON	AUG 26, 2024		Budapest, Hungary
TUE	AUG 27, 2024		Disembark In Budapest
TUE	AUG 27, 2024		Transfer from VIKING VE to Budapest, Hungary Airport (BUD)
TUE	AUG 27, 2024		Depart Budapest, Hungary (BUD) - Economy
TUE	AUG 27, 2024		Arrive Los Angeles, CA (LAX)

Embarkation Time: 3:00 PM

Shipping Address - Final Documents

MR PENGZHI QI

ATTN: GOLDEN FIRST TRAVEL
1045 E VALLEY BLVD STE A115
SAN GABRIEL, CA 91776
US

MRS JENNIFER MEILEE KAO

ATTN: GOLDEN FIRST TRAVEL
1045 E VALLEY BLVD STE A115
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Flight Information

You will receive an air itinerary via email approximately 150 days prior to travel.

Airline Schedule Changes

Airline schedules for your flights will likely undergo multiple changes from the time of booking to your travel date. These changes are made by the airlines as they adjust their services, routes, and aircraft assignments.

We will carefully monitor and review all schedule changes to ensure they are consistent with your voyage. In some instances, it may be necessary to re-book your flights with another airline. You will be promptly notified of any such changes via email.

Traveling with Other Guests

Guests in the same Viking booking will be scheduled on the same flights, if traveling from the same cities on the same dates and in the same flight class. Coordinating flights from other bookings or with different cities, dates, or flight classes, requires the purchase of Air Plus for \$100-\$150 per guest, plus any fare difference for selected flights. Please call Viking Air Customer Service for details at 1-877-523-0580 between 5:00 AM and 7:00 PM, PT.

Guest Information Form

Completing the Guest Information Form immediately enables us to begin searching for the best flights and balancing your preferences with compatible airline schedules, routing, connection times, and price. The Guest Information Form and Flight Preferences are available by logging into or creating your account on MyVikingJourney.com

Exact Name Verification

Please notify us if the full names listed here are not exactly as they appear on your passport or, if you are traveling in the United States, a valid US government-issued photo identification (e.g., driver's license). Failure to provide this information may result in one or more of the following: paying additional fees, cancellation of flights, airport delays, denied online check-in and denied boarding or travel.

Changes to Your Flight Schedule

If you wish to make adjustments to your flight routing, dates, seat assignments, or class of service, you can do so on MyVikingJourney.com. Until the ticketing process is complete, you will only need to pay the fare difference. However, once the ticketing is finalized, any modifications will necessitate a consultation with an Air Specialist-a service of Air Plus. Please be aware that a non-refundable service fee ranging from \$100 to \$150 per guest will apply for the Air Plus service. Additionally, a minimum change fee of \$350 per person will be charged, along with any applicable fare increase. It's important to note that these fees extend to name changes as well.

Seat Assignments

Any changes, including minor schedule changes or flight number updates, can lead to the airline making adjustments to the aircraft type or seating configuration, which may result in unassigned seats. Additionally, airlines reserve the right to change or cancel seat assignments at any time. Therefore, we advise you to thoroughly review your flight details following any updates.

If you have purchased seats in preferred locations or with extra legroom directly from the airline, it's possible that this information may not be relayed to Viking. In such cases, you will need to directly coordinate with the airline to address any changes that may arise.

Business Class and Premium Economy

When traveling internationally, within North America, Asia, Europe, and Latin America, the benefits of Business Class and Premium Economy may not apply to shorter connecting flights. However, if applicable and available, we will make efforts to provide an upgraded experience even on these shorter flights.

It's important to be aware that the service amenities and availability of upgraded aircraft cabins may vary. The pricing remains the same whether you choose to travel in economy or upgraded cabins on shorter flights.

To ensure the best flight options, we recommend selecting Premium Economy or Business Class at the time you book your voyage. If you wish to upgrade to Business Class or Premium Economy flights, you can do so on MyVikingJourney.com starting from 5 months prior to your travel date.

For guests who have upgraded their Viking booked flights directly with the airline, it is necessary to coordinate with the airline directly to reconfirm the upgrades in the event of airline or Viking schedule changes

Flight Customization

You may customize your flights within 5 months prior to travel on MyVikingJourney.com with no service fee. For a non-refundable service fee of \$100-\$150 per guest you may customize your flights between 310 days and 65 days prior to travel. Customizing your flights online or with Air Plus will result in a fare increase, in addition to the air add-on price included with your cruise package. For Air Plus services, a voyage deposit and completion of the Guest Information Form is required. All customization is subject to availability of Viking- exclusive inventory.

Baggage and Airline Policies

Additional airline-imposed baggage charges may apply; click here www.vrc.com/luggage to learn more about airline luggage allowances, carry-on or

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luggage restrictions, prohibited items and locking your bags.

We recommend contacting the airline directly via their website or phone at least 72 hours prior to your departure to reconfirm seat assignments, current policies and check-in time.

For additional information, please visit Myvikingjourney.com and select Air Information.

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Terms:

For details on terms & conditions regarding your reservation, refer to the attached invoice. By submitting payment of all or part of this booking, you acknowledge that you have read and understand the terms, conditions, and cancellation penalties associated with your itinerary.

Please notify us if the full names listed above are not as they appear on your passport or if you are traveling in the United States a valid US government-issued photo identification (e.g., driver's license). Viking Cruises will not be responsible for any fees associated with misspelled names.

The new U.S. Transportation Security Administration (TSA) regulation requires the full passport or if you are traveling in the United States a valid US government-issued photo identification. The exact spelling of your name, date of birth and gender information to be accurate. Failure to provide this information may result in one or more of the following: paying additional fees, cancellation of flights, airport delays, denied pre-check-in and denied boarding or travel.

We do not maintain facilities or services on our ships for individuals under the age of 18 years. You must be at least 18 years old on or before the day you are scheduled to embark on the cruise tour.

Travel arrangements are made on a per-booking basis. Flight Schedules are not coordinated with other parties unless *Air Plus Services are purchased.

*Restrictions apply, please call for details.

Additional airline-imposed baggage charges may apply; go to www.vrc.com/luggage to learn more about airline baggage allowances and fees.

Business class air applies to transoceanic flights only.

Payments & Correspondence:

USD Payments and payment-related correspondence only

Lockbox Services, Attn: Viking Cruises, Box 844358, 3440 Flair Drive, El Monte CA 91731

USD Non-payment related correspondence only

Viking Cruises, Inc., 5700 Canoga Ave, Suite 200, Woodland Hills, CA 91367

Guests who are not residents of California are not covered by the California Travel Consumer Restitution Fund.