

**Jie Shao
Jun Wang
Hantao Wang**



4 NIGHT CATALINA & ENSENADA
Navigator Of The Seas 03 Apr 2023

GUEST TICKET BOOKLET

IMPORTANT NOTICE TO GUESTS:

Your Cruise/Cruisetour Ticket Contract is contained in this booklet. The Contract contains important limitations on the rights of passengers. It is important that you carefully read all the terms of this Contract, paying particular attention to section 3 and sections 9 through 11, which limit our liability and your right to sue, and retain it for future reference. This Agreement requires the use of arbitration for certain disputes and waives any right to trial by jury to resolve those disputes.



www.RoyalCaribbean.com



Health Acknowledgement

Exposure to pathogens (such as the virus that causes COVID-19) is an inherent risk in places where people gather and may result in severe illness or death. Exposure may occur at any point during your voyage, onboard or ashore. Remaining onboard at all times during your voyage will not prevent exposure because pathogens may be brought onboard by others, including passengers who choose to participate in shore excursions or activities ashore in our various ports of calls or private destinations. Our [health and safety measures](#) mitigate the risk of exposure but cannot eliminate it entirely. Before booking or sailing on a cruise, all guests should consider their individual risk level for severe illness resulting from pathogen exposure and make an informed travel decision on that basis. We recommend guests with a higher risk of severe illness consult with their doctor prior to booking or sailing with us.

By booking a cruise with us, on behalf of yourself and/or others for whom you are acting (collectively “you” or “your”), you acknowledge that you understand the risks related to exposure to pathogens and their resulting illnesses while cruising with us, including those relating to guests who are at a higher risk of severe illness.

Further, you agree to review and comply with our [Guest Health, Safety and Conduct Policy](#), as well any of our health or safety instructions, or other posted signage. Failure to do so will lead to you being denied boarding or may constitute cause for your removal, as well as the denial of boarding or removal of your traveling party, from the vessel. Our safety and health protocols are subject to change, please review our website for the most up to date requirements.

Finally, you acknowledge that we will collect and use personal information, including health information, in connection with these measures, and may disclose it to health or port authorities, if required.

Health and Safety Protocols

As we return to sea, your health and safety remains our top priority. We've partnered with expert medical and scientific minds to guide us in the development of comprehensive protocols to protect you and the ones you love. And we're working with local health authorities in our homeport countries to ensure our guests meet current inbound travel requirements. We're continually evaluating these protocols and will make updates as public health standards evolve.

Our commitment is to provide the following:

100% Fresh, Filtered Air, Medical Grade Cleaning Standards, Upgraded Medical Facilities & Expert Care, Safe, Timely Return Home In Any Scenario, and the promise that you're taken care of. To learn more about our plan, visit our Healthy Sail Center at www.royalcaribbean.com/health.

To learn more about the US CDC travel guidelines please visit them at wwwnc.cdc.gov/travel.

As your sailing approaches we'll keep you updated on the latest requirements necessary to sail and our protocols. In the event that any of our protocols or requirements change, we will reach out to you directly to notify you.



Cruise Summary

| THIS BOOKLET HAS BEEN PREPARED FOR | CROWN & ANCHOR MEMBERSHIP | PREPAID GRATUITIES | TRAVEL PROTECTION PROGRAM |
|------------------------------------|---------------------------|--------------------|---------------------------|
| Jie Shao | ----- | No | Declined |
| Jun Wang | ----- | No | Declined |
| Hantao Wang | ----- | No | Declined |

4 NIGHT CATALINA & ENSENADA

| | |
|---|--|
| <p><u>CRUISE SUMMARY</u></p> <p>RESERVATION ID: 5370981</p> <p>GROUP ID: Not Applicable</p> <p>SHIP NAME: Navigator Of The Seas</p> <p>BOARDING DATE: 03 Apr 2023</p> <p>STATEROOM #: 8256</p> <p>DECK #: 8</p> <p>CATEGORY: 5D</p> <p>DINING: 5:30 PM</p> | <p><u>EMBARKATION</u></p> <p>BOARDING DATE: 03 Apr 2023</p> <p>SAILING FROM: Los Angeles, California</p> <p>SAILING TIME: 4:00 PM</p> <p>TERMINAL INFO: See Port Direction page</p> <p>CHECK-IN APPOINTMENT: Request a check-in appointment at: www.RoyalCaribbean.com/onlinecheckin</p> <p><u>DISEMBARKATION</u></p> <p>DISEMBARK DATE: 07 APR 2023</p> <p>DISEMBARK PORT: LOS ANGELES, CALIFORNIA</p> |
| <p>Cruise Itinerary</p> <p>The cruise itinerary may change as conditions warrant.</p> <p>Prior To Boarding: For questions regarding itinerary changes due to weather or other current events, guests may call our Customer Relations Department at +1.800.327.6700 or visit the 'Before You Board' section of our website www.RoyalCaribbean.com</p> <p>Once Onboard: Refer to the ship's daily program for the latest updates.</p> | <p>Ship Check-In</p> <p>Royal Caribbean International will deny boarding to those guests without the proper travel documents / visas or those who have not completed pier check-in 90 minutes prior to the ship's scheduled sailing time.</p> <p>No refunds will be given to individuals who fail to bring the proper travel documents or show up late.</p> |
| <p>Add Travel Protection Program (Recommended)</p> <p>Travel Protection can help protect against the unexpected.</p> <ul style="list-style-type: none"> - Need to cancel? Get reimbursed up to 90% of the unused portion of your cruise, no matter what comes up. - Miss the ship? Reimbursement may be available up to \$500 for covered travel expenses for you to meet us at the next port. - If you get sick or hurt during your vacation, you may get reimbursed up to \$25,000 for covered medical expenses. - Some baggage coverage may be available if they are lost, stolen, damaged or just delayed. - 24/7 support provided by Carefree Travel Assistance™, no matter where you are or when you need it. <p>Enroll now at www.TravelCruiseCare.com</p> | <p>Online Check-In</p> <p>Please complete online check-in at www.RoyalCaribbean.com/onlinecheckin no later than 3 days prior to the sailing date.</p> <p>Remember to print your SetSail Pass and bring it with you in order to board the ship.</p> <p>Additional check-in forms will need to be completed at the pier if online check-in is not completed.</p> |

Important Travel Requirements

Royal Caribbean International highly recommends that all guests travel with a valid passport and that the passport expiration date not occur within six (6) months following the voyage termination date.

For more information on passport requirements, visa requirements, inoculation/health and family travel document requirements, please review the Travel Document page(s) within this booklet.



Travel Summary

Cruise Itinerary

| DAY | DATE | PORTS-OF-CALL | DOCK OR TENDER | ARRIVE | DEPART |
|-----|--------|-----------------------------|----------------|---------|---------|
| MON | 03 APR | LOS ANGELES, CALIFORNIA | D | | 4:00 PM |
| TUE | 04 APR | CRUISING | C | | |
| WED | 05 APR | CATALINA ISLAND, CALIFORNIA | T | 8:00 AM | 6:00 PM |
| THU | 06 APR | ENSENADA, MEXICO | D | 8:00 AM | 6:00 PM |
| FRI | 07 APR | LOS ANGELES, CALIFORNIA | D | 7:00 AM | |

For Any Day Of Travel Concerns You May Have, Please Contact:

| LOCATION | CONTACT TYPE | TELEPHONE | CONTACT |
|-------------------------|-----------------------------------|-----------------|-------------------------------|
| LOS ANGELES, CALIFORNIA | Meet and Greet | 1-562-522-6271 | Metro Cruise Services |
| UNITED STATES | Travel Agent | 6264179000 | GOLDEN FIRST TRAVEL |
| UNITED STATES | Air2Sea Day of Travel Disruptions | +1.800.256.6649 | Royal Caribbean International |
| UNITED STATES | Air2Sea Day of Travel Disruptions | +1.305.539.4107 | Royal Caribbean International |



Travel Documents

Passports

A valid passport book is required for international travel and for entering the United States by air. A valid passport book or other WHTI compliant document is required for domestic cruise travel in some circumstances (**see below**). We strongly recommend that all guests travel with a valid passport book, even when not required. For additional passport information visit: www.travel.state.gov/ If you need to obtain a passport, Visa Central can process a passport request quickly for U.S. Citizens - often in as little as one day. See contact information below.

Caution: The requirements described below are government regulations and policies. They are subject to change without notice. It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. These appropriate valid travel documents, such as passport, visas, inoculation certificate and family legal documents, are required for boarding and reentry into the United States and other countries. Passport book expiration date should not occur within six (6) months following the voyage termination date.

Please note:

- The name on your cruise line or airline reservation (if applicable) must match the name on your valid passport book or other identification documents (**see below**).
- Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring the proper documentation.

International Cruise Travel

A valid passport book is required; visas are required where they apply. Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms, and fees for your nationality. Or, if you prefer, contact Visa Central for this information.

Testing and Vaccination Requirements

For sailings originating outside of North America, each destination may have testing and vaccination requirements that differ from those needed to board our ships. Please be sure to review each country's requirements as your sailing gets closer and review the requirements to board Royal Caribbean ships. This will ensure your party is able to arrive to our homeport and board successfully. To learn more about each country's requirements, please visit the respective government website or contact their embassy/consulate. For questions regarding the Royal Caribbean requirements to sail please reach out to us at +1.800.327.6700.

Domestic Travel

The Western Hemisphere Travel Initiative (WHTI) requires that all travelers entering and departing the United States, Canada, Mexico, the Caribbean, and Bermuda must present a valid passport book or other Department of Homeland Security-approved travel document that establishes the bearer's identity and citizenship.

Effective May 3, 2023 U.S. travelers must be REAL ID-compliant or provide an acceptable alternative to board domestic flights. For more information visit: www.dhs.gov/real-id

Open-loop cruises (voyages that begin in one U.S. port and end in another U.S. port) will require a valid passport book or another WHTI-compliant document for entry or reentry into the United States.

Closed-loop cruises (voyages that begin and end in the same U.S. port) allow U.S. citizens to travel with additional travel documents such as a U.S. birth certificate plus a government issued picture ID card (i.e., a driver's license). The name on your travel documents needs to match the name on the cruise line reservation or be linked by other legal documents such as a marriage certificate. A birth certificate, issued by a government agency (state, county, city, etc.), is an accepted travel document. A birth notice, issued by a hospital or other or other type of medical facility, is not an acceptable travel document. The name on your travel documents must match the name on your cruise reservation or be linked by a legal document such as a marriage license. For more information regarding domestic travel document requirements, visit: www.cbp.gov/travel/us-citizens/western-hemisphere-travel-initiative.

Alien Registration Card (Green Card)

U.S. lawful permanent residents sailing on a domestic voyage must present their original Alien Registration Card (ARC) issued by the Department of Homeland Security or other valid evidence of permanent residence status in the United States. Only ARCs containing an expiration date (form I-551) are acceptable for travel. However, if you are holding an old edition ARC WITHOUT an expiration date, you will not be detained from entering the United States, but U.S. Customs and Border Protection highly suggests that you apply for a new card before you sail. For additional information visit: www.cbp.gov/travel/us-citizens/advance-parole-reentry-permit-and-refuge-travel-documentation-returning-aliens-residing.

Visa Waiver / ESTA Programs



Citizens from Visa Waiver Program (VWP) countries will be required to complete an online application similar to the I-94W form and obtain an Electronic System for Travel Authorization (ESTA) approval prior to boarding a carrier by air or sea to the United States. ESTA is a pre-travel authorization program for U.S. bound travelers from Visa Waiver countries. Guests who apply electronically will be required to present their ESTA authorization approval receipt in order to board the vessel on applicable voyages. For additional information, visit: <https://esta.cbp.dhs.gov>

Customs Border Patrol recommends that International guests traveling to the United States apply for their Electronic System for Travel Authorizations (ESTA) no less than 72 hours prior to their cruise/ international flight. Real-time approvals are no longer available and if applied for on the same day as departure, the ESTA may not be approved and unfortunately, may result in denied boarding.

Inoculation-Health

As detailed in our brochure, all guests must ensure they are medically fit for travel. As such, we remind you to check with your GP at least 4 to 6 weeks before sailing to make sure you are up to date with any required immunization's or vaccines you may need (including but not limited to certification of yellow fever vaccination) to ensure you will be permitted to visit each of the exciting destinations and tours on your itinerary. For further information, please visit the Centers for Disease Control & Prevention's Traveler's Health website at www.cdc.gov/travel/. Each destination we visit may have testing and vaccination requirements that differ from those needed to board our ships. Please be sure to review each country's requirements as your sailing gets closer and review the requirements to board Royal Caribbean International ships. This will ensure your party is able to board successfully. To learn more about each country's requirements, please visit the respective government website or contact their embassy/consulate. For questions regarding the Royal Caribbean International requirements to sail please reach out to us.

Family Legal Documents

Should the last names of the parent sailing with their minor child differ, the parent is required to present the child's valid passport book and visa (if required) and the child's birth certificate (original, a notarized copy or a certified copy). The name of the parent(s) and the child must be linked through legal documentation.

Adults who are not the parent or legal guardian of any minor child traveling with them are required to present the child's valid passport and visa (if required) or the child's birth certificate (original, a notarized copy or a certified copy) and an original notarized letter signed by at least one of the child's parents, along with a copy of same to be collected at the time of check-in formalities. The notarized letter from the child's parent must authorize the traveling adult to take the child on the specific cruise and must authorize the traveling adult to supervise the child and permit any medical treatment that must be administered to the child. If a non-parent adult is a legal guardian, the adult must present a certified Certificate of Guardianship with respect to the child.

VisaCentral Contact Information

| Country of Residence | Web Address | Toll Free Telephone Number | Email Address | Royal Reference |
|----------------------|--|----------------------------|--|-----------------|
| Canada | www.visacentral.ca/royalcaribbean | (888) 665-9956 | rci@visacentral.com | 10026 |
| United States | www.visacentral.com/royalcaribbean | (800) 858-8579 | rci@visacentral.com | 44988 |

BOOK ONBOARD SAVE UP TO \$600

GET OUR BEST OFFER WHEN YOU BOOK YOUR NEXT ROYAL CARIBBEAN CRUISE ONBOARD

UP TO \$600 OFF* OR **UP TO \$600 ONBOARD CREDIT***

Pay a reduced deposit of \$200 per stateroom and select your next cruise within 12 months.
Pick within 2 months and get up to \$600 in savings.

NEXTCRUISE SAVINGS PER STATEROOM*

| LENGTH OF CRUISE | INTERIOR/OCEAN VIEW | BALCONY/JUNIOR SUITE | GRAND SUITE AND ABOVE |
|------------------|---------------------|----------------------|-----------------------|
| 4-5 Nights | \$25 | \$50 | \$150 |
| 6-9 Nights | \$50 | \$100 | \$300 |
| 10+ Nights | \$100 | \$200 | \$600 |

| | | | |
|--------------------|---------------------|--|---------|
| Current Stateroom | | Confirmation Email | |
| Name #1 | | Date of Birth | |
| Name #2 (Optional) | | Date of Birth | |
| Home Address | | | |
| City | State (or Province) | Postal Code | Country |
| Telephone | | How many would you like to purchase? (limit of 3 per person) | |

NOTE: When you pick your ship and sail date you may add more names to each room if desired. Unlimited name changes are allowed up until you pick your ship and sail date and then one name must remain the same. An additional deposit of \$100 per person will be required if there are more than 2 people on the booking. Full deposit will be required if you move your booking to a group or book a Deluxe Suite category of Grand Suite or higher. International Policies may differ.

Travel Agent or Certified Planner
GOLDEN FIRST TRAVEL
Telephone Number: 6264179000

Guest Name(s): Crown & Anchor:
Jie Shao -----
Jun Wang -----
Hantao Wang -----
Booking ID: 5370981
Stateroom: 8256

**READY TO MAKE YOUR BOOKING?
VISIT YOUR NEXTCRUISE SALES TEAM ONBOARD.**



*BOOK LATER: A nonrefundable deposit of \$200 per stateroom and full names of each guest are required at time of booking. Additional deposits may be required when you select your ship and sail date depending on the type of stateroom/suite selected and number of passengers. All such deposits are nonrefundable. Ship and sail date are not selected at time of booking, but must be selected within one year otherwise booking will expire and your deposit will be forfeited. Booking does not guarantee stateroom or sailing availability or cruise price until reservation is converted to a confirmed booking on a specific ship and sail date. If you select a ship and sail date within two months after booking, you will be eligible for up to \$600 in savings per stateroom or suite, depending on stateroom category and cruise length chosen. If you select a ship and sail date after two months, you will not be eligible for these savings but your deposit will be applied to the future cruise if ship and sail date are selected within one year. Once converted to a confirmed booking (by picking your ship and sail date), the terms for Nonrefundable Deposit Bookings, described below under "Book Now," shall apply. BOOK NOW: IF YOU BOOK A NONREFUNDABLE DEPOSIT FARE RATE (A "NDN BOOKING"), YOUR MINIMUM DEPOSIT WILL BE NONREFUNDABLE. CHANGES FOR NDN BOOKINGS: For Guests who make a NDN Booking, changes made during the first two (2) months shall not be subject to a change fee. Changes made to the ship or sail date after two (2) months shall be subject to a change fee (currently \$100 per person but subject to adjustment without notice). CANCELLATIONS FOR NDN BOOKINGS: If the guest cancels a NDN Booking prior to the final payment due date, the cancellation terms applicable to your booking (which may vary from country to country) will apply. For NDN Junior Suite and below bookings with a reduced deposit of \$100 per person, the reduced deposit will be forfeited and no Future Cruise Credit ("FCC") will be issued. If additional payments have been made on a NDN reduced deposit booking to fulfill the standard minimum required deposit and the booking is cancelled prior to the final payment due date, an FCC will be issued for the minimum deposit less the \$100 per person service fee in countries where FCCs are offered. For NDN Grand Suite and above Bookings, Royal Caribbean will issue an FCC to the guest named on the cancelled NDN Booking in countries where FCCs are offered. FCCs expire 12 months after issued and shall be issued in an amount equal to the nonrefundable deposit paid minus a \$100 per person service fee. No FCC will be issued if the nonrefundable deposit amount is \$100 or less. NEXTCRUISE DOLLARS OFF AND OBC PROMOTION: Guests who make a NDN Booking are eligible for our NextCruise dollars off promotion or Future Onboard Credit (up to \$600 per stateroom depending on cruise length and type of stateroom/suite). Guests who select our refundable fare option are eligible for a Future Onboard Credit (up to \$150 per stateroom depending on length of voyage and type of stateroom.) FOR ALL NEXTCRUISE BOOKINGS: The special promotional offer that you received as part of your NextCruise Booking (the "Special Promotional Offer") will adjust if you make any changes to a confirmed booking. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change. A NextCruise Booking may be combined with certain groups and require a full deposit and possible loss of your promotional offer and/or Onboard Credit offer. Guests must be 21 years of age or older and sailing on a Royal Caribbean International cruise, or participating in an authorized day visit onboard, at the time of booking in order to take advantage of our NextCruise program. Limits on the number of NextCruise bookings apply. NextCruise cannot be used for Travel Agent resale. Visit your NextCruise Sales Team onboard for full Terms and Conditions and/or visit the Royal Caribbean website in your country of residence. Nonrefundable deposits may not be permitted in certain countries of residence. In that event, the NDN Booking shall be converted to a refundable deposit booking program and the special NextCruise offers applicable to refundable deposit bookings shall apply in lieu of the NextCruise offer selected by the consumer. FCCs are not offered in all countries. In countries where FCCs are not offered, the deposit would be forfeited and no FCC will be issued. All amounts stated herein are in U.S. Dollars. ©2019 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 19068839 • 7/1/2019



Port

Los Angeles, California

Pier Terminal

Port of Los Angeles, San Pedro

Vessels Berth at World Cruise Terminal Berth 91 / 92 or Berth 93

Check port signage upon entering the Port of Los Angeles to confirm ship location.

<https://goo.gl/maps/u2ZeTXy7Be92>

Airport

Los Angeles International Airport

Travel time to pier terminal - approximately 45 minutes

Driving

Take the 110 Freeway South towards San Pedro. Exit at Harbor Boulevard (same exit as the Vincent Thomas Bridge). Stay to the right - Harbor Boulevard (Do not go over the bridge.) At the light, cross over the main road, turning right into the 'World Cruise Terminal.' Follow the directions to parking and passenger drop-off.

Pier Long Term Parking

Available across the street from the cruise terminal. The cost is approximately \$18. USD per day. Cash and major credit cards are accepted.

Security at the Pier

Please expect delays related to security and immigration procedures when arriving at the pier to board the ship. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.



Things To Know

Access Needs

Royal Caribbean International welcomes guests with access needs and works hard to assist them throughout their vacation.

To receive appropriate assistance, you must notify Royal Caribbean International in writing of any disability or condition that may require advisable special accommodations. Contact the Access Department at +1.866.592.7225 or +1.954.628.9708 from outside the U.S. or email us at special_needs@rccl.com or Fax +1.954.628.9622.

Guests with wheelchairs, scooters and limited mobility may have difficulty or may not be able to get on and off the ship using tenders and gangways at some ports of call. For more information please see www.RoyalCaribbean.com/tenderaccess

If a vaccine is required for your sailing or entry into the departure country, and you are unable to receive the COVID-19 vaccine due to medical reasons, please reach out to our Access Department to learn about your options for sailings.

Alcohol Policy

Guests are not allowed to bring beer, hard liquor, fortified wines (vermouth, sherry, sake, and port wines) or nonalcoholic beverages onboard for consumption or any other use. Guests may bring personal wine or champagne onboard only on embarkation day, limited to one (1) bottle (no boxes) of 750 mL per guest. Wine should be brought onboard via carry on if possible. Luggage containing wine or champagne will not be delivered to the stateroom and guests will need to retrieve their luggage from security once the ship has set sail. Only staterooms with at least one (1) guest of legal drinking age are eligible to bring a bottle of wine or champagne onboard. Guests may request a corkscrew to use for opening bottles in their stateroom.

Additional bottles of wine beyond one (1) bottle that are brought onboard or any alcoholic beverages purchased in ports-of-call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing.

Security may inspect the bottles and if they appear to have been tampered with, they will not be allowed to be brought onboard. Security may also inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Alcoholic beverages seized on embarkation day will not be returned.

21 is the minimum drinking age onboard sailings from the United States, Canada, or the United Arab Emirates. On sailings departing from the Caribbean, South America, Europe, Asia, Australia, or New Zealand, it is 18 unless the homeport's legal drinking age is higher than 18, then the higher age applies. The above ages also apply for possession of alcohol.

The Company retains the right, on rare occasions, to raise the minimum age of alcohol consumption on any sailing

when local laws require or permit such a modification.

Guests who violate any alcohol policies (over consuming, providing alcohol to people under the drinking age, demonstrating irresponsible behavior, or attempting to conceal alcoholic items at security and or luggage checkpoints or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with the Guest Conduct Policy.

Communications With Ship

Detailed information for communicating with the ship and onboard Internet access can be found at www.RoyalCaribbean.com.

Credit Card Authorizations

Just like some land-based hotels, guests can expect to see an initial pending charge or authorization, also known as a temporary hold, on their credit card. Temporary holds are placed on every card linked to your SeaPass Account and are used to secure funds for anticipated onboard purchases. Purchases made over the initial \$100 will generate additional holds. Most holds are released within days after your cruise. If they aren't, contact your bank or financial institution as they manage the duration of holds.

Cruise Compass

The Cruise Compass is our daily communication designed to keep you informed of what's happening all day, every day. You can check out daily activities and events, entertainment shows, and so much more via the Royal Caribbean app on your phone. You can also find a printed copy of the Cruise Compass by the Guest Services area.

Drones

Guests are welcome to bring drones on their cruise for use on land only and outside of the port area. However, drones are not to be operated onboard the ship at any time, nor on Royal Caribbean's private destinations: Perfect Day at CocoCay, Bahamas or Labadee®, Haiti. While onboard, drones must be stored safely in the stateroom. Drones used on the ship will be confiscated until the end of the cruise. A Guest Conduct Policy warning will be issued and guests may be subject to disembarkation at their own expense for onboard drone usage. Guests assume full responsibility for understanding all local authority rules related to drone usage and for obtaining any required permissions for drone operations. Different countries may have different rules. Any liability, including environmental damage from drone usage is the guest's responsibility. Royal Caribbean assumes no liability for guest drones that may be confiscated by local authorities for violating local laws or for any accident or injury resulting from a guest drone flight.

Gratuities (Effective September 7, 2022)

A \$16.00 per guest, per day gratuity will automatically be added to each guest's SeaPass® account for our dining, bar & culinary services staff, stateroom attendants and other hotel services teams who work behind the scenes to give you the best possible cruise experience. Suite guests will see a \$18.50 daily gratuity.



Guests who prepaid gratuities prior to boarding their cruise will not see a daily charge onboard.

An 18% gratuity is also automatically added to beverages, room service, and the mini bar. Beverage gratuities are pooled and shared by various dining and beverage service staff. An 18% gratuity is also automatically added to spa and salon purchases. Gratuities for other service personnel are at your discretion.

*Guests who booked prior to September 7, 2022 can pre-pay gratuities before their sailing at the previous rates, which are \$14.50 for standard staterooms and \$17.50 for suites.

Guest Conduct Policy

For the safety and comfort of our guests, Royal Caribbean developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with the guidelines which can be found on our website www.RoyalCaribbean.com under the Customer Services Directory.

Infants

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise and/or Cruisetour. However, for transatlantic, transpacific, Hawaii, select South America and other selected cruises and/or Cruisetours, the infant must be at least 12 months old as of the first day of the cruise/Cruisetour. For the purpose of this policy, any cruise that has 3 or more consecutive days at sea will require infants to be 12 months old on the first day of the cruise/Cruisetour. If you require additional information, visit our website at www.RoyalCaribbean.com. If you are affected by this policy please call us at +1.800.327.6700.

Due to public health regulations, children who are not completely toilet trained are not permitted in the pools, whirlpools or H2O zone. Children in diapers or who are not toilet trained are welcomed to use the Baby Splash Zone on select ships.

Medical Services

Every Royal Caribbean ship offers professional medical services – for a reasonable fee – through independently contracted, licensed (international or domestic) physicians.

Mandatory Safety Briefing

All guests must attend the mandatory safety briefing (also known as: Muster/Assembly Drill) and follow all health and safety instructions issued by the Captain as part of the mandatory safety announcements. Upon embarkation, guests will have a window of several hours during which they must (a) review essential safety information and (b) report to their designated muster station. On certain vessels, guests are encouraged to use our patented eMuster™ system which allows for the review of essential safety information by viewing a safety video via our mobile app or stateroom myTV interactive systems (applicable

ships). Guests who do not complete the safety video portion of the muster requirements via eMuster™, or who are otherwise unable to review essential safety information upon embarkation, will be required to participate in a brief safety presentation upon arrival at their designated muster station. The mobile guest application is available for free from the Apple App Store and Google Play Store.

Pregnancy

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will be more than 23 weeks pregnant at any time during the cruise or cruisetour. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruisetour and do not meet this requirement, please contact your Travel Agent or call us at +1.866.562.7625 and request a Resolution Agent.

Save the Waves

Save the Waves is a Royal Caribbean International sponsored program that works to protect the ecology of the oceans that support cruising. Please refrain from throwing anything overboard, both in port and at sea, and deposit trash in the proper receptacles. We are grateful for your cooperation with this endeavor.

Special Embarkation Notice

For your comfort and your convenience we recommend that you arrive to the pier within your selected arrival time. Early arrivals may have a prolonged wait time in potentially warm or inclement weather conditions.

Smoking Policy

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas.

Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. There are select cruises departing from China that will not have a non-smoking area in the casino.

Onboard all interior public spaces are smoke free*. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track.

Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to



the 'Consequences Section' of the Guest Conduct Policy.

Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas and Cigar Bars**. You must be at least 21 years of age to purchase, possess or use tobacco onboard. On Oasis-class ships, smoking is not permitted in Central Park or Boardwalk neighborhoods.

Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard

Guests who violate this smoking policy may be subject to further action pursuant to the 'Consequences Section' of this Guest Conduct Policy.

*****Cigar Bars on Royal Caribbean International are called the Connoisseur Club and are featured on many (not all) of the Freedom Class and Voyager Class ships.***

Visitors Onboard

No visitors are permitted onboard



Cruise/Cruisetour Ticket Contract

IMPORTANT NOTICE TO GUESTS

YOUR CRUISE/CRUISETOUR TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. IT IS IMPORTANT THAT YOU CAREFULLY READ ALL TERMS OF THIS CONTRACT.

YOU ARE ESPECIALLY DIRECTED TO CAREFULLY READ AND UNDERSTAND SECTIONS 3, AND 10 THROUGH 12, AS THEY CONTAIN SIGNIFICANT LIMITATIONS ON YOUR RIGHTS TO ASSERT CLAIMS FOR PERSONAL INJURIES, ILLNESS OR DEATH, AND BAGGAGE AND PERSONAL PROPERTY LOSS OR DAMAGE, AGAINST CARRIER, THE VESSEL, RELATED ENTITIES AND THEIR OFFICERS, AGENTS AND EMPLOYEES, INCLUDING TIME LIMITS AND FORUM FOR CLAIMS AND SUITS, APPLICABLE LAW, ARBITRATION, AND WAIVER OF JURY TRIAL, CLASS ACTIONS AND IN REM PROCEEDINGS.

PASSENGER IS FURTHER DIRECTED TO PAY CLOSE ATTENTION TO SECTION 4 AND THE INFORMATION AVAILABLE AT WWW.ROYALCARIBBEAN.COM WHICH CONTAIN IMPORTANT TERMS, CONDITIONS, POLICIES, PROCEDURES AND REQUIREMENTS RELATED TO COVID-19.

1. INTRODUCTION:

This Cruise/CruiseTour Ticket Contract (the "Ticket Contract") describes the terms and conditions that will apply to the relationship between the Passenger (as defined in Section 2.g below) and the Carrier (as defined in Section 2.b below) for the Vessel with respect to the Cruise or CruiseTour covered by this Agreement. Except as otherwise expressly provided herein, this Agreement supersedes any other written or oral representations or agreements relating to the subject matter of this Agreement or the Cruise or the CruiseTour but excluding the terms of the Cruise Lines International Association ("CLIA") Passenger Bill of Rights that the Vessel's Operator has adopted as a requirement of being a member of CLIA. In the event of a direct conflict between a provision of this Ticket Contract and a provision of the CLIA Passenger Bill of Rights in effect at the time of booking (the "CLIA Passenger Bill of Rights"), the CLIA Passenger Bill of Rights controls. In addition, Carrier's policies and procedures relating to COVID-19 ("COVID-19 Policies and Procedures") are described generally in Section 4 and elsewhere herein. Carrier reserves the right to change or modify these policies as required by governmental agencies and health authorities in the U.S. and the destinations visited. Carrier's COVID-19 Policies and Procedures will be updated as needed and are available at www.RoyalCaribbean.com. In the event of any conflict between the COVID-19 Policies and Procedures described herein and those described at www.RoyalCaribbean.com, the website policies and procedures shall prevail.

Purchase or use of this Ticket Contract, whether or not signed by the Passenger, shall constitute the agreement by Passenger, on behalf of himself and all other persons traveling under this Ticket Contract (including any accompanying minors or other persons for whom the Ticket Contract was purchased), to be bound by the terms and conditions of this Ticket Contract. This Ticket Contract cannot be modified except in a writing signed by a corporate officer of Operator. In addition, Guest acknowledges the availability of and Guest agrees to abide by the terms and conditions, including but not limited to certain payment terms such as minimum deposit requirements and payment due dates, which appear in the applicable Carrier brochure or online at www.RoyalCaribbean.com. In the event of any conflict between such other brochure or website materials and this Ticket Contract, the terms of this Ticket Contract shall prevail.

2. DEFINITIONS:

- a. "Agreement" or "Contract" means the terms and conditions set forth in this Ticket Contract together with the Cruise or CruiseTour Fare due for Your Cruise or CruiseTour. Together, the items described in the preceding sentence shall constitute an agreement between Passenger and Operator for the Cruise or CruiseTour.
- b. "Carrier" shall include: (i) the Vessel, or any substituted ship; its launches or crafts (ii) the Vessel's Operator, owner, manager and charterer; and (iii) with respect to the Land Tour portion of any CruiseTour, the operator of that Land Tour ("LTO"). The exclusions and limitations of liability of Carrier set forth in the provisions of this Ticket Contract, as well as all rights, defenses and immunities set forth herein, shall also apply to and be for the benefit of certain designated third party beneficiaries which include the parent, subsidiary, affiliate, and successor companies and assigns of all the entities identified in this Section; the officers, directors, employees, agents, crew and pilots of all the entities identified in this Section, and any agents, independent contractors, and all concessionaires, physicians and medical personnel, retail shop personnel, health and beauty staff, fitness staff, shore excursion providers, tour operators, shipbuilders, manufacturers and designers of the Vessel or Transport, and/or installers of all component parts, launches, appurtenances, craft or facilities, whether provided at sea or on shore, belonging to the Vessel or any substituted ship or Transport, or owned or operated by its owners, operators, managers, agents, charterers, contractors, concessionaires or others; as well as owners and operators of all shoreside properties at which the Vessel or any substituted ship or the Transport may call.
- c. "Cruise" means the specific cruise covered by this Ticket Contract, as the same may be modified and shall include those periods during which the Guest is embarking or disembarking the Vessel and those periods when the Guest is on land while the Vessel is in port.
- d. "Cruise Fare" or "CruiseTour Fare" includes the amount due for the Cruise or CruiseTour, whether such amounts are owing and/or have been paid by the Passenger, but does not include amounts due for other products or services such as air transportation, photographs, gratuities, telephone calls, or medical services which can be purchased separately, nor does it include government or quasi-governmental taxes and fees, whether assessed on a per passenger, per vessel, per berth or per ton basis, nor any fuel surcharges, security surcharges or similar assessments made by airlines, trains, buses, hotels or other third parties which are subject to change and are due and payable by Passenger upon request. For CruiseTours that include air travel, airfare is included in the CruiseTour Fare.
- e. "CruiseTour" shall mean the combined vacation package officially published and offered by Carrier, which includes the applicable cruise and associated Land Tour.
- f. "Operator" means the entity identified in Section 20 below.
- g. "Passenger" or "Guest" or "Your" means all persons traveling under this Ticket Contract and persons in their care, together with their respective heirs and representatives. "Passenger" shall include the plural and the use of the masculine shall include the feminine.
- h. "Land Tour" shall mean the land tour component of a CruiseTour to be provided either prior to the initial embarkation on the cruise or after the final debarkation from the cruise.
- i. "Transport" means the railcars, buses and other modes of transportation or accommodation provided by a LTO in connection with a Land Tour.
- j. "Vessel" means the ship owned or chartered or operated by Operator on which Passenger may be traveling or against which Passenger may assert a claim, as well as any substituted ship used in the performance of this Ticket Contract.

3. BAGGAGE, PROPERTY AND LIMITATIONS OF LIABILITY:

- a. **Baggage Limits and Prohibited Items.** Each adult Passenger is permitted to carry onboard the Vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise, including suitcases, trunks, valises, satchels, bags, hangers containing clothing, toiletries and similar items. In no event shall any Passenger bring on board the Vessel or check-in, or in connection with the Land Tour, any illegal controlled substances (including medical marijuana), fireworks, live animals (except under the terms of Section 13.e below), weapons, firearms, explosives or other hazardous materials, or any other items prohibited by applicable law or Carrier policy. Marijuana possession and/or use, including medical marijuana, and possession or use of any illegal drugs, is strictly prohibited in many jurisdictions visited and on the Vessel at all times, as well as in terminals, during shore excursions or any other part of the cruise, regardless of any local, state, or other laws which might permit use or possession of marijuana. Passengers who violate the laws of any jurisdiction are subject to being reported to law enforcement or customs authorities, arrest and prosecution. Passengers who bring on board dangerous items, marijuana in any form, or any illegal drugs or controlled substances are also subject to immediate disembarkation or denial of boarding. Passengers shall have no claim for refund, loss, damage, inconvenience, or compensation whatsoever under any of these circumstances. Passenger shall be responsible to notify Carrier in advance of the Cruise if there is any question as to the permissibility of taking any item or substance onboard the Vessel. Carrier reserves the right to refuse to permit any Passenger to take on board the Vessel or on any mode of Transport any item Carrier deems inappropriate.
- b. **Liability for Loss of or Damage to Baggage.** Unless negligent, Carrier is neither responsible nor liable for any loss of or damage to Passenger's property, whether contained in luggage or otherwise. Liability for loss of or damage to Passenger's property in connection with any air or ground transportation shall be the sole responsibility of the provider of the service and in accordance with applicable limitations.
- c. **Limitation of Liability for Lost or Damaged Property.** Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property during the Land Tour portion of a CruiseTour is limited to \$300.00 per Passenger. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property for the cruise (or for the cruise only portion of a CruiseTour) shall be limited to \$300.00 per Passenger, unless Passenger declares the true value of such property in writing to the Carrier at the address specified in Section 11.a below and pays Carrier within 10 days of final payment for the cruise, a fee of five percent (5%) of the amount that such value exceeds \$300.00. In such event, Carrier's liability shall be limited to its true declared value, but not exceeding \$5,000.
- d. **Limited Carriage.** Carrier does not undertake to carry as baggage any tools of trade, household goods (including but not limited to appliances and furniture) fragile



or valuable items, precious metals, jewelry, documents, negotiable instruments or other valuables, including but not limited to those specified in Title 46 of the United States Code, Appendix Section 181. Each Passenger warrants that no such item will be presented to Carrier within any receptacle or container as baggage, and hereby releases Carrier from any liability whatsoever for loss of or damage to such items when presented to Carrier in breach of this warranty. In no event shall Carrier be liable for normal wear or tear of luggage or property, or loss of or damage to jewelry, cash, negotiable paper, photographic/electronic, medical or recreational equipment, dental hardware, eyewear, medications or other valuables unless they are deposited with Carrier on the Vessel for safekeeping against receipt (LTOs do not accept valuables for deposit). Carrier's liability, if any, for loss of or damage to valuables so deposited shall not exceed the amounts indicated in Section 3.c above.

4. PUBLIC HEALTH, COVID-19 POLICIES AND PROCEDURES, KNOWING ACCEPTANCE OF THE RISKS

- a. **Recommended Consultation with Personal Physician.** Passengers are encouraged to discuss the advisability of travel with their personal physicians and to review the U.S. Centers for Disease Control ("CDC") website for updated information. The CDC has identified elderly persons and persons with certain chronic medical conditions as being at increased risk of life-threatening complications from being infected with COVID-19. PASSENGER ACKNOWLEDGES, UNDERSTANDS AND ACCEPTS THAT WHILE ABOARD THE VESSEL, IN TERMINALS AND BOARDING AREAS, OR DURING ACTIVITIES ASHORE AND/ OR WHILE TRAVELING TO OR FROM THE VESSEL, THE PASSENGER OR OTHER PASSENGERS MAY BE EXPOSED TO COMMUNICABLE ILLNESSES, INCLUDING BUT NOT LIMITED TO COVID-19, INFLUENZA, COLDS AND NOROVIRUS. PASSENGER FURTHER UNDERSTANDS AND ACCEPTS THAT THE RISK OF EXPOSURES TO THESE COMMUNICABLE ILLNESSES AND OTHERS IS INHERENT IN MOST ACTIVITIES WHERE PEOPLE INTERACT OR SHARE COMMON FACILITIES, IS BEYOND CARRIER'S CONTROL, AND CANNOT BE ELIMINATED UNDER ANY CIRCUMSTANCES. PASSENGER KNOWINGLY AND VOLUNTARILY ACCEPTS THESE RISKS AS PART OF THIS TICKET CONTRACT, INCLUDING THE RISK OF SERIOUS ILLNESS OR DEATH ARISING FROM SUCH EXPOSURES, AND/OR ALL RELATED DAMAGES, LOSS, COSTS AND EXPENSES OF ANY NATURE WHATSOEVER.
- b. **Agreement to Abide by Current COVID-19 Policies and Procedures.** Carrier's COVID-19 Policies and Procedures are subject to guidance and directives of established health authorities in the U.S. and other destinations where the Vessel visits, including the CDC and other international, national and local health agencies when the Vessel is within those agencies' jurisdiction. Passenger acknowledges that these directives may change from time to time and that Carrier's COVID-19 Policies and Procedures may therefore change. Passenger expressly agrees to comply not only with the COVID-19 Policies and Procedures as they are described herein, but also as they are set forth on Carrier's website at www.RoyalCaribbean.com, at all times including pre-embarkation, while onboard, during port calls and shore excursions and/ or final disembarkation. In case of any conflict between the COVID-19 Policies and Procedures described herein or on Carrier's website, the website governs. Passenger's agreement to abide by Carrier's COVID-19 Policies and Procedures constitutes an integral part of this Ticket Contract.
- c. **COVID-19 Policies and Procedures.** Passenger understands that Carrier's COVID-19 Policies and Procedures may or will include (but are not limited to): (1) providing an accurate, truthful and complete health questionnaire in a form and containing any and all health or travel-related questions as required by Carrier in its sole discretion, for each Passenger prior to boarding; (2) pre-embarkation and/or periodic testing and temperature checks of each Passenger; (3) modified capacity rules for activities (including but not limited to restaurants, gyms, and entertainment events onboard and for shore excursions) which may limit or eliminate the ability of Passenger to participate in particular activities; (4) mandatory use by each Passenger (except where medically contraindicated) of face coverings in most locations outside of the Passenger's cabin while onboard, during embarkation, disembarkation and shore excursions; (5) mandatory social distancing of Passengers at any/all times while on board and during embarkation, disembarkation, and shore excursions; (6) additional restrictions during shore excursions depending on local conditions, including but not limited to denial of disembarkation at destinations unless participating in only Carrier-approved shore excursions; (7) mandatory hand-sanitizing by Passenger upon entry or exit of any public areas; (8) confinement of Passengers to cabins, quarantine or emergency disembarkation of Passenger if, in Carrier's sole discretion, such steps are necessary to prevent or slow the spread of COVID-19; (9) the required completion by Passenger in a timely manner of any written authorizations or consent forms required for Carrier to carry out its COVID-19 Policies and Procedures (including but not limited to medical information, medical privacy, or personal data privacy consent forms); (10) vaccination of Passengers with documentary proof satisfactory to Carrier, according to the criteria set forth in Carrier's COVID-19 Policies and Procedures in effect at the time of sailing; and (11) other policies and procedures deemed by Carrier in its sole discretion to be necessary to reduce the risk of spread of COVID-19. Passenger acknowledges that: (i) Carrier's Privacy Policy for Health Protection Measures ("Health Privacy Policy") is an integral part of Carrier's COVID-19 Policies and Procedures; (ii) the Health Privacy Policy has been made available to Passenger; and (iii) Passenger agrees to the terms of the Health Privacy Policy.
- d. **Mandatory Compliance with COVID-19 Policies and Procedures.** Notwithstanding any other provision contained herein or in Carrier's Refund Policy, any noncompliance by Passenger or members of Passenger's travelling party with Carrier's COVID-19 Policies and Procedures or this Ticket Contract shall be grounds for refusal to board, refusal to re-board after going ashore, quarantine onboard the Vessel, disembarkation, reporting to governmental or health authorities, or other steps deemed necessary in Carrier's sole discretion under the circumstances to protect the health and well-being of others. Under these circumstances, Passenger shall not be entitled to a refund or compensation of any kind. Passenger will be responsible for all related costs and fines, including without limitation travel expenses and for proper travel documentation for any port, or for departure from or arrival to Passenger's country of residence. Under no circumstances shall Carrier be liable for any damages or expenses whatsoever incurred by any Passenger as a result of such denial of boarding, refusal to re-board, quarantine, disembarkation, or other steps taken by Carrier.
- e. **Passenger Testing Positive for COVID-19 Pre-Cruise.** Passenger agrees that if at any time within 14 days prior to embarkation, Passenger tests positive for COVID-19, exhibits signs or symptoms of COVID-19, has had close contact with a person confirmed or suspected as having COVID-19, or Carrier otherwise determines in its sole discretion that Passenger is unfit to board because of any communicable illness, Carrier will deny boarding to such Passenger. Under these circumstances, unless Carrier determines that Passenger has failed to comply with Carrier's COVID-19 Policies and Procedures or this Ticket Contract, any Passenger denied boarding because of a known or suspected infection with COVID-19 will be entitled to either a refund or a future cruise credit equal in value to the Cruise Fare Passenger paid to Carrier, as provided in Carrier's COVID-19 refund and cancellation policy. Carrier, in its sole discretion, may require Passenger to provide verification satisfactory to Carrier of Passenger's positive test result if the test was administered by a provider other than those retained by Carrier. For further details, refer to Carrier's COVID-19 refund and cancellation policy at www.RoyalCaribbean.com. Under no circumstances shall Carrier have any other liability for any compensation or other damages whatsoever, including but not limited to compensation for lodging or travel.
- f. **Passenger Testing Positive for COVID-19 During Cruise.** Passenger understands and agrees that if, after boarding, and even if Passenger has fully complied with all COVID-19 Policies and Procedures, Passenger tests positive for COVID-19 or exhibits signs or symptoms of COVID-19, Carrier may disembark, refuse re-boarding after a shore excursion, or quarantine Passenger as well as members of Passenger's travelling party, or take other steps which Carrier determines, in its sole discretion, are necessary under the circumstances to protect the health and well-being of others. Under these circumstances, any such Passenger with a known or suspected case of infection with COVID-19 who is disembarked, refused re-boarding, or quarantined shall be entitled to either a prorated refund, or a future cruise credit for the unused portion of the Cruise Fare, as provided in Carrier's COVID-19 refund and cancellation policy. For further details, refer to Carrier's COVID-19 refund and cancellation policy at www.RoyalCaribbean.com. Each such Passenger is responsible for all other related costs and fines, including without limitation travel expenses. Under no circumstances shall Carrier be liable to any such Passenger for any costs, damages or expenses whatsoever incurred by any Passenger.

If Carrier received payment via credit card and a refund is owed, the refund will be made to that credit card. If Carrier received payment from your travel agent and a refund is owed, the refund will be provided back to that travel agent.

5. MEDICAL CARE AND OTHER PERSONAL SERVICES:

- a. **Availability of Medical Care.** Due to the nature of travel by sea and the ports visited, the availability of medical care onboard the Vessel and in ports of call may be limited or delayed and medical evacuation may not be possible from the Vessel while at sea or from every location to which the Vessel sails.
- b. **Relationship with Service Providers.** To the extent Passengers retain the services of medical personnel or independent contractors on or off the Vessel, Passengers do so at their sole risk. Any medical personnel attending to a Passenger on or off the Vessel, if arranged by Carrier, are provided solely for the convenience of the Passenger, work directly for the Passenger, and shall not be deemed to be acting under the control or supervision of the Carrier, as Carrier is not a medical provider. Likewise, any onboard concessions (including but not limited to the gift shops, spas, beauty salon, art program, photography, formalwear concessions) are either operated by or are independent contractors on board the Vessel, on Transport or elsewhere and are provided solely for the convenience of Passenger. Even though the Carrier shall be entitled to charge a fee and earn a profit for arranging such services, all such persons or entities shall be deemed independent contractors and not acting as agents or representatives of Carrier. Carrier assumes no liability whatsoever for any treatment, failure to treat, diagnosis, misdiagnosis, actual or alleged malpractice, advice, examination or other services provided by such persons or entities. Guest acknowledges that the Vessel's hair dresser, manicurist, art auctioneer, gift shop personnel, spa personnel, wedding planners and other providers of merchandise and personal services are employees of independent contractors and that Carrier is not responsible for their actions.
- c. **Payment for Medical or Personal Care Services.** Passenger shall pay for all medical care or other personal services requested or required, whether onboard or ashore, including the cost of any emergency medical care or transportation incurred by Carrier and any costs associated with the provision of medical services as provided in



the CLIA Passenger Bill of Rights. If Passenger is unable to pay and the Carrier pays for such expenses, then Passenger shall reimburse Carrier for those expenses.

6. SHORE EXCURSIONS, TOURS, FACILITIES OR OTHER TRANSPORTATION:

All arrangements made for or by Passenger for transportation (other than on the Vessel) before, during or after the Cruise or CruiseTour of any kind whatsoever, as well as air arrangements, shore excursions, tours, hotels, restaurants, attractions and other similar activities or services, including all related conveyances, products or facilities, are made solely for Passenger's convenience and are at Passenger's risk. The providers, owners and operators of such services, conveyances, products and facilities are independent contractors and are not acting as agents or representatives of Carrier. As stated in Section 4 or as may be stated on Carrier's website at www.RoyalCaribbean.com, Carrier's COVID-19 Policies and Procedures will impose certain restrictions with regard to shore excursions relating to participation, location, time, eligible venues and persons with whom the Passenger may come into contact, as well as restrictions on the number of Passengers. Passenger understands and agrees that Carrier may prohibit Passenger from going ashore in any port of call, and/or limit Passengers going ashore to specific activities or excursions authorized by Carrier, for health-related reasons in its sole discretion. Even though Carrier may collect a fee for, or otherwise profit from, making such arrangements and offers for sale shore excursions, tours, hotels, restaurants, attractions, the Land Tour and other similar activities or services taking place off the Vessel for a profit and requires that any such person or entities comply with Carrier's COVID-19 Policies and Procedures, Carrier does not undertake to supervise or control such independent contractors or their employees, nor maintain their conveyances or facilities, and makes no representation, whether express or implied, regarding their suitability or safety. In no event shall Carrier be liable for any loss, delay, disappointment, damage, injury, death or other harm whatsoever to Passenger which occurs on or off the Vessel or the Transport as a result of any acts, omissions or negligence of any independent contractors.

7. CANCELLATION, DEVIATION OR SUBSTITUTION BY CARRIER:

- a. Carrier may for any reason at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled sailing, port of call, destination, lodging or any activity on or off the Vessel, or substitute another vessel or port of call, destination, lodging or activity. Except as provided in Section 7.e below, and except as provided in Section 4.e or Section 4.f regarding an actual or suspected COVID-19 infection, and except where a refund is required by law as a result of a declaration of a public health emergency or government order cancelling the Cruise or delaying boarding of the Vessel by Passengers by three (3) days or more, Carrier shall not be liable for any claim whatsoever by Passenger, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.
b. In connection with a CruiseTour, Carrier has the same right to cancel, advance, postpone or deviate from any scheduled activity, departure or destination, or substitute another railcar, bus, destination or lodging or other component of the CruiseTour. Except as provided in Section 7.e below, and except as provided in Section 4.e or Section 4.f regarding an actual or suspected COVID-19 infection, and except where a refund is required by law as a result of a declaration of a public health emergency or government order cancelling the Cruise or delaying boarding of the Vessel by Passengers by three (3) days or more, Carrier shall not be liable for any claim by Passenger whatsoever, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.
c. By way of example, and not limitation, Carrier may, without liability (except as provided in Section 7.e below with respect to mechanical failures, except as provided in Section 4.e or Section 4.f regarding an actual or suspected COVID-19 infection, and except where a refund is required by law as a result of a declaration of a public health emergency or government order cancelling the Cruise or delaying boarding of the Vessel by Passengers by three (3) days or more), deviate from any scheduled sailing and may otherwise land Passenger and her property at any port if Carrier believes that the voyage or any Passenger or property may be hindered or adversely affected as a result of hostilities, blockages, prevailing weather conditions, labor conflicts, strikes onboard or ashore, breakdown of Vessel, congestion, docking difficulties, medical or lifesaving emergencies, declared pandemics, public health emergencies or outbreak of communicable disease, quarantines, national or regional emergencies or any other cause whatsoever.
d. Carrier shall have the right to comply with any orders, recommendations, or directions whatsoever given by any governmental entity or by persons purporting to act with such authority and such compliance shall not be deemed a breach of this Agreement entitling the Passenger to assert any claim for liability, compensation or refund except as provided in Section 4.e or Section 4.f regarding an actual or suspected COVID-19 infection, and except where a refund is required by law as a result of a declaration of a public health emergency or government order cancelling the Cruise or delaying boarding of the Vessel by Passengers by three (3) days or more.
e. In the event that a Cruise (or the cruise component of a CruiseTour) is canceled or terminated early due to mechanical failures:
i) Passenger shall have a right to a full refund of the Cruise Fare if the Cruise is canceled in full, or a partial refund if the cruise is terminated early;
ii) Carrier may cover or reimburse Passenger for additional costs (e.g. airline change fees) as deemed appropriate by the Carrier.
iii) If the Passenger has travelled to the Vessel Passenger shall have a right to transportation (by means selected by the Carrier) to the Vessel's scheduled port of disembarkation or the Passenger's home city; and
iv) Passenger shall have a right to lodging (selected by Carrier) if disembarkation and an overnight stay in an unscheduled port are required due to the Cruise or cruise component of a CruiseTour being cancelled or terminated early because of such mechanical failures.

8. CANCELLATION BY PASSENGER; EARLY DISEMBARKATION:

The provisions of this Section 8 apply unless a different refund policy is required by law as a result of a declaration of a public health emergency or government order cancelling the Cruise or delaying boarding the Vessel by Passengers by three (3) days or more, or the provisions of Section 4.e or Section 4.f, relating to a suspected or known infection of a Passenger with COVID-19, apply. For further details, refer to Carrier's COVID-19 refund and cancellation policy at www.RoyalCaribbean.com.

Select fare programs require the payment at the time of booking of a nonrefundable deposit. That deposit amount shall not be refunded at any time after it has been paid. Change fees will apply to bookings for which the deposit is nonrefundable.

Cancellation of Cruise or CruiseTour. Cruise reservations that are cancelled by the Passenger prior to the sail date, and CruiseTour reservations that are cancelled by the Passenger prior to the first day of the CruiseTour, may be subject to a cancellation charge. The amount of the cancellation charge shall be determined as shown in the table below and shall vary depending on how far in advance of the sail date (or first day of the CruiseTour) the Operator receives notice of cancellation.

Table with 2 columns: CANCELLATION PERIOD and CANCELLATION CHARGE. Rows include categories for 1-4 night cruises and 5+ night cruises with specific cancellation periods and corresponding charges (e.g., 75% of total price, 50% of total price, 100% of total price).



For World Cruise cancellation charges, please refer to www.RoyalCaribbean.com instead.

If a cruise or CruiseTour reservation is cancelled, any applicable Taxes/Fees or Fuel Supplement charges shall be refunded. For bookings made outside of the United States and Canada, a different cancellation policy may apply. Contact your local office or travel agency for details.

Cancellation notices are effective when received by the Operator.

For Passengers who have booked a CruiseTour and desire to cancel their Land Tour portion while retaining the Cruise, refunds of the CruiseTour Fare (including any applicable supplement charges) shall be made in accordance with the following cancellation policy. Guests who convert their CruiseTours to a cruise only booking within forty-two (42) days of the start date of the tour segment of the CruiseTour will be subject to a cancellation charge. The amount of that charge varies depending on the location of the CruiseTour and/or its length. For the specific amount of the charge, visit www.RoyalCaribbean.com.

The cancellation charge policies set forth above vary for single occupancy or for the third, fourth or higher occupants in a stateroom or for groups. Consult your travel agency or call Royal Caribbean for further details.

Cancellation by the Passenger after the Cruise or CruiseTour has begun, early disembarkation of the Passenger for any reason, including pursuant to any provision of this Ticket Contract, or "no-shows," shall be without refund, compensation, or liability on the part of the Carrier whatsoever.

If Carrier received payment via credit card and a refund is owed, the refund will be made to that credit card. If the Carrier received payment from your travel agent and a refund is owed, the refund will be provided back to that travel agent.

Carrier reserves the right to offer promotional cruise fares or other offers that may modify the cancellation policies set forth above.

For cancellations of air flights, hotel stays, transfer services, shore excursions, pre-purchased amenities, Royal Caribbean Travel Protection Program™, pre-booked services (such as spa, photography or wedding services) and pre-booked arrangements such as specialty dining, see the applicable terms and conditions for any applicable cancellation charges.

9. PASSENGER'S OBLIGATION TO COMPLY WITH AGREEMENT, APPLICABLE LAWS, AND RULES OF CARRIER; QUARANTINE; INDEMNIFICATION:

- a. Compliance Obligation Generally. Passenger shall at all times comply with the provisions of this Agreement, all applicable laws, and rules, policies and regulations of the Carrier, the Vessel and the Transport (as the same may be changed from time to time with or without notice), and including Carrier's COVID-19 Policies and Procedures set forth in Section 4 and on Carrier's website at www.RoyalCaribbean.com. Passenger agrees not to enter any areas of the Vessel designated for crew only, including crew quarters, under any circumstances whatsoever. Passenger further agrees that Carrier may prohibit or restrict Passenger from bringing any alcoholic beverages for consumption onboard the Vessel and agrees to comply with any Carrier policy covering such matters. Nothing in this Agreement shall grant to Passenger any right to market, advertise, promote, provide or sell products or services to other guests onboard the Cruise or CruiseTour and Passenger shall be prohibited from doing so.
- b. Passengers are solely responsible to maintain in their possession all passports, visas and other travel documents required for embarkation, travel and disembarkation at all ports of call. Passengers assume full responsibility to determine through their travel agent or the appropriate government authority the necessary documents. Passenger agrees to provide to Carrier (at Carrier's reasonable request) any travel documents. Carrier shall return such travel documents to Passenger by no later than the end of the Cruise.
- c. Passenger understands and agrees that Carrier has a zero tolerance policy for illegal activity and shall report such activity to the appropriate authorities.
- d. Each adult Passenger undertakes and agrees to supervise at all times any accompanying minors to ensure compliance with the provisions of this Section 9.
- e. Carrier may also change accommodations, alter or cancel any activities of, deny service of alcohol to, confine to a stateroom or quarantine, search the stateroom, property or baggage of any Passenger, change a Passenger's Land Tour, disembark or refuse to embark the Passenger and/or any Passenger responsible for any minor Passenger, or restrain any Passenger at any time, without liability, at the risk and expense of the Passenger, when in the sole opinion of Carrier or the Captain the Passenger's conduct or presence, or that of any minor for whom the Passenger is responsible, is believed to present a possible danger, security risk or be detrimental to himself or the health, welfare, comfort or enjoyment of others, or fails to abide by Carrier's COVID-19 Policies and Procedures (as described in Section 4 above or on Carrier's website at www.RoyalCaribbean.com) or is in violation of any provision of this Agreement.
- f. Passenger, or if a minor, his parent or guardian, shall be liable for and indemnify Carrier, the Vessel and the Transport from any civil liability, fines, penalties, costs or expenses incurred by or imposed on the Vessel, the Transport or Carrier arising from or related to Passenger's conduct or failure to comply with any provisions of this Section 9 or Section 4, including but not limited to: (i) any purchases by or credit extended to the Passenger; (ii) requirements relating to immigration, customs or excise; or (iii) any personal injury, death or damage to persons or property caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Passenger, or (iv) failure to abide by Carrier's COVID-19 Policies and Procedures.
- g. Carrier shall not be required to refund any portion of the Cruise or CruiseTour Fare paid by any Passenger who fails for any reason, including failure to abide by Carrier's COVID-19 Policies and Procedures, to be onboard the Vessel or Transport by the embarkation cut-off time applicable to the specific Cruise or CruiseTour or the boarding cut-off time applicable at any port of call or destination or point of departure as the case may be, and shall not be responsible for lodging, meals, transportation or other expenses incurred by Passenger as a result thereof. Embarkation procedures and cut-off times for cruises are available at www.RoyalCaribbean.com. Boarding procedure cut-off times for any port of call or destination or point of departure are as announced on the applicable Cruise or CruiseTour. Carrier shall have no obligation to any Passenger to deviate from any scheduled sailing or port of call or destination.
- h. Passenger acknowledges that for certain voyages, such as a round-trip voyage commencing in a United States port, the Passenger must complete the entire voyage and that failure to do so may result in a fine or other penalty being assessed by one or more governmental agencies. Passenger hereby agrees to pay any such fine or penalty imposed because Passenger failed to complete the entire voyage and to reimburse Carrier in the event it pays such fine or penalty.
- i. Carrier may refuse to transport any Passenger, and may remove any Passenger from the Vessel or Transport at any time, for any of the following reasons: (i) whenever such action is necessary to comply with any government regulations, directives or instructions; (ii) when a Passenger refuses to permit search of his person or property for explosives, weapons, dangerous materials or other stolen, illegal or prohibited items; (iii) when a Passenger refuses upon request to produce positive identification; or (iv) for failure to comply with Carrier's rules and procedures, including, for example, Carrier's Guest Health, Safety and Conduct Policy or Carrier's policies against fraternization with crew; or (v) Guest's passage is denied by Carrier pursuant to its Refusal to Transport Policy; or (vi) Passenger fails to abide by Carrier's COVID-19 Policies and Procedures (as described in Section 4 above or on Carrier's website). Carrier's Guest Health, Safety and Conduct Policy and Refusal to Transport Policy are available online at www.RoyalCaribbean.com.
- j. In the interests of safety and security, Passengers and their baggage are subject to inspection or monitoring electronically with or without the Passenger's consent or knowledge.
- k. If Carrier exercises its rights under this Section 9 or Section 4, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation, unless otherwise provided in Carrier's refund policy or provided herein.

10. FORUM SELECTION CLAUSE FOR ALL LAWSUITS; CLASS ACTION WAIVER:

a. EXCEPT AS PROVIDED IN SECTION 11.B WITH REGARD TO CLAIMS OTHER THAN FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER, IT IS AGREED BY AND BETWEEN PASSENGER AND CARRIER THAT ALL DISPUTES AND MATTERS WHATSOEVER ARISING UNDER, IN CONNECTION WITH OR INCIDENT TO THIS AGREEMENT, PASSENGER'S CRUISE, CRUISETOUR, LAND TOUR OR TRANSPORT, SHALL BE LITIGATED, IF AT ALL, IN AND BEFORE THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A., (OR AS TO THOSE LAWSUITS TO WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A.) TO THE EXCLUSION OF THE COURTS OF ANY OTHER STATE, TERRITORY OR COUNTRY. PASSENGER HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT PASSENGER MAY HAVE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN THE APPLICABLE COURT LOCATED IN MIAMI-DADE



COUNTY, FLORIDA.

b. CLASS ACTION RELIEF WAIVER. PASSENGER HEREBY AGREES THAT EXCEPT AS PROVIDED IN THE LAST SENTENCE OF THIS PARAGRAPH, PASSENGER MAY BRING CLAIMS AGAINST CARRIER ONLY IN PASSENGER'S INDIVIDUAL CAPACITY. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, PASSENGER AGREES THAT ANY ARBITRATION OR LAWSUIT AGAINST CARRIER, VESSEL OR TRANSPORT WHATSOEVER SHALL BE LITIGATED OR ARBITRATED BY PASSENGER INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS OR REPRESENTATIVE ACTION, AND PASSENGER EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING PASSENGER TO PARTICIPATE IN A CLASS ACTION. IF YOUR CLAIM IS SUBJECT TO ARBITRATION AS PROVIDED IN SECTION 11 BELOW, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. YOU AGREE THAT THIS SECTION SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH IN SECTION 11.B BELOW, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

11. NOTICE OF CLAIMS AND COMMENCEMENT OF SUIT OR ARBITRATION; SECURITY:

a. TIME LIMITS FOR PERSONAL INJURY/ILLNESS/DEATH CLAIMS: NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT FOR PERSONAL INJURY, ILLNESS OR DEATH OF ANY PASSENGER UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT THE FOLLOWING ADDRESS, C/O ROYAL CARIBBEAN CRUISES LTD., 1050 CARIBBEAN WAY, MIAMI, FL 33132, WITHIN SIX (6) MONTHS FROM THE DATE OF THE INJURY, ILLNESS OR DEATH AND SUIT IS COMMENCED (FILED) WITHIN ONE (1) YEAR FROM THE DATE OF SUCH INJURY, ILLNESS OR DEATH AND PROCESS SERVED WITHIN 120 DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

b. ARBITRATION OF ALL OTHER CLAIMS: ANY AND ALL OTHER DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, EXCEPT FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING BUT NOT LIMITED TO ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS CONTRACT OR PASSENGER'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN MIAMI, FLORIDA, U.S.A. TO THE EXCLUSION OF ANY OTHER FORUM. THE ARBITRATION SHALL BE ADMINISTERED BY NATIONAL ARBITRATION AND MEDIATION ("NAM") UNDER ITS COMPREHENSIVE DISPUTE RESOLUTION RULES AND PROCEDURES AND NAM'S FEE SCHEDULE IN EFFECT AT THE TIME OF THE PROCEDURE, EACH OF WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. ANY QUESTION ABOUT THE ARBITRATION ADMINISTRATORS MENTIONED ABOVE MAY BE DIRECTED TO THEM AS FOLLOWS: NATIONAL ARBITRATION AND MEDIATION, INC., 990 STEWART AVE, 1ST FL., GARDEN CITY, NY 11530, PHONE: (800) 358-2550 EXT. 128. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL NOR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT PASSENGER OR CARRIER WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. PASSENGER AND CARRIER FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE PASSENGER ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. THE ARBITRATOR AND NOT ANY FEDERAL, STATE OR LOCAL COURT OR AGENCY, SHALL HAVE EXCLUSIVE AUTHORITY TO RESOLVE ANY DISPUTE RELATING TO THE INTERPRETATION, APPLICABILITY, ENFORCEABILITY OR FORMATION OF THIS AGREEMENT INCLUDING, BUT NOT LIMITED TO ANY CLAIM THAT ALL OR ANY PART OF THIS AGREEMENT IS VOID OR VOIDABLE. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF SECTION 10 ABOVE GOVERNING VENUE AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS SECTION 11.B.

c. TIME LIMITS FOR NON-INJURY/ILLNESS OR DEATH CLAIMS: NO PROCEEDING DESCRIBED IN SECTION 11.B MAY BE BROUGHT AGAINST CARRIER, VESSEL OR TRANSPORT UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT THE FOLLOWING ADDRESS, C/O ROYAL CARIBBEAN CRUISES LTD., 1050 CARIBBEAN WAY, MIAMI, FL 33132, WITHIN THIRTY (30) DAYS AFTER TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES. IN NO EVENT SHALL ANY SUCH PROCEEDING DESCRIBED IN SECTION 11.B BE MAINTAINABLE UNLESS SUCH PROCEEDING SHALL BE COMMENCED (FILED) WITHIN SIX (6) MONTHS AFTER THE TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES AND VALID NOTICE OR SERVICE OF SUCH PROCEEDING IS EFFECTED WITHIN SIXTY (60) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

d. IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE VESSEL, PASSENGER HEREBY IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CARRIER'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE VESSEL IN LIEU OF ARREST.

12. LIMITATIONS OF LIABILITY, GOVERNING LAW:

a. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED HEREIN, CARRIER SHALL NOT BE LIABLE FOR INJURY, DEATH, ILLNESS, DAMAGE, DELAY OR OTHER LOSS TO PERSON OR PROPERTY, OR ANY OTHER CLAIM BY ANY PASSENGER CAUSED BY ACT OF GOD, WAR, TERRORISM, CIVIL COMMOION, LABOR TROUBLE, GOVERNMENT INTERFERENCE, PERILS OF THE SEA, FIRE, ORDERS BY GOVERNMENT AGENCIES RESTRICTING TRAVEL DUE TO DECLARED PANDEMICS, PUBLIC HEALTH EMERGENCIES OR OUTBREAKS OF COMMUNICABLE DISEASE, COVID-19, INFLUENZA, COLDS AND NOROVIRUS, QUARANTINES, NATIONAL OR REGIONAL EMERGENCIES, THEFTS OR ANY OTHER CAUSE BEYOND CARRIER'S REASONABLE CONTROL, OR ANY ACT NOT SHOWN TO BE CAUSED BY CARRIER'S NEGLIGENCE.

b. PASSENGER AGREES TO SOLELY ASSUME THE RISK OF INJURY, DEATH, ILLNESS OR OTHER LOSS, AND CARRIER IS NOT RESPONSIBLE FOR PASSENGER'S USE OF ANY ATHLETIC OR RECREATIONAL EQUIPMENT; OR FOR THE NEGLIGENCE OR WRONGDOING OF ANY INDEPENDENT CONTRACTORS, INCLUDING BUT NOT LIMITED TO PHOTOGRAPHERS, SPA PERSONNEL OR ENTERTAINERS; OR FOR EVENTS TAKING PLACE OFF THE CARRIER'S VESSELS, LAUNCHES OR TRANSPORTS, OR AS PART OF ANY SHORE EXCURSION, TOUR OR ACTIVITY.

c. CARRIER HEREBY DISCLAIMS ALL LIABILITY TO THE PASSENGER FOR DAMAGES FOR EMOTIONAL DISTRESS, MENTAL SUFFERING OR PSYCHOLOGICAL INJURY OF ANY KIND UNDER ANY CIRCUMSTANCES, WHEN SUCH DAMAGES WERE NEITHER THE RESULT OF A PHYSICAL INJURY TO THE PASSENGER, NOR THE RESULT OF PASSENGER HAVING BEEN AT ACTUAL RISK OF PHYSICAL INJURY, NOR WERE INTENTIONALLY INFLICTED BY THE CARRIER. WITHOUT LIMITING THE PRECEDING SENTENCE, IN NO EVENT WILL CARRIER BE LIABLE TO PASSENGER FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES.

d. ON INTERNATIONAL VOYAGES THAT EMBARK OR DISEMBARK IN A PORT OF A EUROPEAN UNION MEMBER STATE AND DO NOT EMBARK, DISEMBARK OR CALL AT ANY U.S. PORT, CARRIER SHALL BE ENTITLED TO ANY AND ALL LIABILITY LIMITATIONS AND IMMUNITIES FOR DEATH AND/OR PERSONAL INJURY AS PROVIDED UNDER EU REGULATION 392/2009 ON THE LIABILITY OF CARRIERS TO PASSENGERS IN THE EVENT OF ACCIDENTS. ON INTERNATIONAL CRUISES THAT DO NOT EMBARK OR DISEMBARK IN EITHER A PORT IN A EUROPEAN UNION MEMBER STATE OR A U.S. PORT, AND WHICH DO NOT CALL AT ANY U.S. PORT, CARRIER SHALL BE ENTITLED TO ANY AND ALL LIABILITY LIMITATIONS AND IMMUNITIES FOR DEATH AND/OR PERSONAL INJURY AS PROVIDED IN THE ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA, 1974 AND THE PROTOCOL OF 2002 TO THAT CONVENTION (TOGETHER, THE "ATHENS CONVENTION") ON THE LIABILITY OF CARRIERS TO PASSENGERS IN THE EVENT OF ACCIDENTS. UNDER BOTH EU REGULATION 392/2009 AND THE ATHENS CONVENTION, CARRIER'S LIABILITY IS LIMITED TO NO MORE THAN 400,000 SPECIAL DRAWING RIGHTS ("SDR") PER PASSENGER (APPROXIMATELY U.S. \$552,000) IF THE PASSENGER PROVES THAT THE INCIDENT WAS A RESULT OF CARRIER'S FAULT OR NEGLIGENCE. AN SDR IS AN INTERNATIONALLY RECOGNIZED MONETARY MEASUREMENT WHOSE VALUE FLUCTUATES DEPENDING ON THE DAILY EXCHANGE RATE AS PUBLISHED BY THE INTERNATIONAL MONETARY FUND AT WWW.IMF.ORG OR IN THE WALL STREET JOURNAL. IF THE LOSS OR DAMAGE WAS CAUSED BY A SHIPPING INCIDENT, DEFINED AS A SHIPWRECK, CAPSIZING, COLLISION OR STRANDING OF THE SHIP, EXPLOSION OR FIRE IN THE SHIP, OR DEFECT IN THE SHIP (AS DEFINED BY THE EU REGULATION AND ATHENS CONVENTION), CARRIER'S LIABILITY IS LIMITED TO NO MORE THAN 250,000 SDRS PER PASSENGER (APPROXIMATELY U.S. \$345,000). COMPENSATION FOR LOSS CAUSED BY A SHIPPING INCIDENT CAN INCREASE TO A MAXIMUM OF 400,000 SDRS PER PASSENGER (APPROXIMATELY U.S. \$552,000) UNLESS CARRIER PROVES THAT THE SHIPPING INCIDENT OCCURRED WITHOUT CARRIER'S FAULT OR NEGLIGENCE. SHIPPING INCIDENTS DO NOT INCLUDE ACTS OF WAR, HOSTILITIES, CIVIL WAR, INSURRECTION, NATURAL DISASTERS, OR INTENTIONAL ACTS OR OMISSIONS OF THIRD PARTIES. IN CASES WHERE THE LOSS OR DAMAGE WAS CAUSED IN CONNECTION WITH WAR OR TERRORISM, CARRIER'S LIABILITY FOR ANY PERSONAL INJURY OR DEATH (WHETHER OCCURRING DURING A SHIPPING INCIDENT OR A NON-SHIPING INCIDENT) IS LIMITED TO THE LOWER OF 250,000 SDRS PER PASSENGER (APPROXIMATELY U.S. \$345,000) OR 340 MILLION SDRS (APPROXIMATELY U.S. \$469,200,000) PER SHIP PER INCIDENT. PUNITIVE DAMAGES ARE NOT



RECOVERABLE FOR CRUISES COVERED BY EU REGULATION 392/2009 OR THE ATHENS CONVENTION.

UNDER BOTH EU REGULATION 392/2009 AND THE ATHENS CONVENTION, CARRIER'S LIABILITY FOR LOSS OR DAMAGE TO CABIN LUGGAGE IS LIMITED TO 2,250 SDR (APPROXIMATELY U.S. \$3,181).

IN ADDITION, PASSENGERS EMBARKING A CRUISE IN A EUROPEAN MEMBER STATE PORT ARE AFFORDED RIGHTS UNDER EU REGULATION 1177/2010.

FOR A COPY OF EU REGULATION 392/2009, VISIT [HTTPS://EUR-LEX.EUROPA.EU/LEGAL-CONTENT/EN/TXT/PDF/?URI=CELEX:32009R0392&FROM=EN](https://eur-lex.europa.eu/legal-content/en/txt/pdf/?uri=CELEX:32009R0392&from=en). FOR A COPY OF THE ATHENS CONVENTION AND THE 2002 PROTOCOL THERETO, VISIT [HTTPS://TREATIES.UN.ORG/DOC/PUBLICATION/UNTS/VOLUME%201463/VOLUME-1463-I-24817-ENGLISH.PDF](https://treaties.un.org/doc/publication/unts/volume%201463/volume-1463-i-24817-english.pdf) AND [HTTPS://TREATIES.UN.ORG/DOC/PUBLICATION/UNTS/NO%20VOLUME/24817/A-24817-08000028053BF55.PDF](https://treaties.un.org/doc/publication/unts/no%20volume/24817/a-24817-08000028053bf55.pdf) (FULL TEXT IN ENGLISH BEGINS AT PAGE 40).

e. AS TO ALL OTHER CRUISES NOT DESCRIBED ABOVE IN SECTIONS 12.D, ALL THE RESTRICTIONS, EXEMPTIONS FROM, AND LIMITATIONS OF LIABILITY PROVIDED IN, OR AUTHORIZED BY THE LAWS OF THE UNITED STATES SHALL APPLY, INCLUDING BUT NOT LIMITED TO, TITLE 46 OF THE UNITED STATES CODE §§ 30501 THROUGH 30509, AND 30511.

f. EXCEPT AS OTHERWISE EXPRESSLY SET FORTH HEREIN, THIS TICKET CONTRACT AND ALL DISPUTES OR CLAIMS WHATSOEVER BY PASSENGER ARISING FROM OR RELATED TO THIS TICKET CONTRACT SHALL IN ALL RESPECTS AND WITHOUT REGARD TO CONFLICT OF LAW PRINCIPLES, BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE GENERAL MARITIME LAW OF THE UNITED STATES OF AMERICA, AND, WHEN APPLICABLE, THE U.S. DEATH ON THE HIGH SEAS ACT (46 U.S.C. § 30301 ET SEQ.). EXCEPT AS OTHERWISE EXPRESSLY SPECIFIED IN THIS TICKET, PASSENGER AGREES THIS CHOICE OF LAW SUPERSEDES AND PREEMPTS ANY PROVISION OF LAW OF ANY OTHER STATE OR NATION.

13. FITNESS TO TRAVEL; DENIAL OF BOARDING; MINORS:

a. In addition to the Passenger's representations required in Section 4 regarding COVID-19, Passenger warrants that he and those traveling with him are fit for travel and that such travel will not endanger themselves or others.

b. Minors. Any Guest under the age of 18 shall be considered a minor and must travel with a parent or Legal Guardian or such other person as may be permitted by Carrier's policies.

c. Minimum Age. No Guest under the age of 21 will consume any alcoholic beverages while on board the Vessel or Transport except as may be permitted by Carrier's policy. No Guest under the age of twenty-one (21) will be booked on a cruise or CruiseTour, nor brought onboard the Vessel or Transport by any Passenger under any circumstances. The most current minimum age requirements are available online at www.RoyalCaribbean.com.

d. Pregnant women who will enter the 24th week or more of estimated fetal gestational age at any time during the Cruise or CruiseTour will be ineligible to sail, and agree not to book the cruise or board the Vessel or Transport under any circumstances. No infants under a specific age (at least six (6) months for most cruises but twelve (12) months for other cruises) shall be booked on a cruise or CruiseTour, nor brought onboard the Vessel or Transport by any Passenger under any circumstances. The most current minimum age requirements are available online at www.RoyalCaribbean.com.

e. Special Needs. Any Passenger with mobility, communication or other impairments, or other special or medical needs that may require medical care or special accommodations during the cruise or CruiseTour, including but not limited to the use of any service animal, must notify the Carrier of any such condition at the time of booking. Passenger agrees to accept responsibility and reimburse Carrier for any loss, damage or expense whatsoever related to the presence of any service animal brought on board the Vessel or Transport. Passengers acknowledge and understand that certain international safety requirements, shipbuilding standards, and/or applicable regulations involving design, construction or operation of the Vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Passengers requiring the use of a wheelchair must provide their own wheelchair (that must be of a size and type that can be accommodated on the Vessel) as wheelchairs carried on board are for emergency use only.

f. Carrier shall have the right to deny boarding for violations of any of the policies set forth in this Section 13 or Section 4. If Carrier exercises its rights under this Section 13 or Section 4 for violations of policy, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

g. Recreational water facilities. Our recreational water facilities do not have a lifeguard on duty. Children must be supervised by a parent or legal guardian at all times while in the pools, whirlpools and other recreational water feature areas.

14. ONBOARD ACTIVITIES RISK DISCLOSURE AND ACKNOWLEDGMENT:

Passenger acknowledges that he has read the descriptions below of the activities onboard the Vessel. Participation in the onboard activities is voluntary. Not all activities are available on all Vessels. By reading the descriptions of the onboard activities and the warning/acknowledgement of risk below, Passenger agrees and acknowledges there may be a risk when voluntarily participating in the activities described below. In addition to the warning/acknowledgement of risk below, Passenger agrees to read warning signs onboard and convey both the warning/acknowledgement of risk below and signs onboard to every Passenger in their booking, including minors.

Fleetwide:

a. **Rock Climbing Wall.** Allows Passengers to climb as high as 60 feet above deck (depending on the Vessel) on the Rock Climbing Wall while wearing a safety harness. Restrictions: Must be at least 6 years of age; weight restrictions apply based on equipment and must be able to fit into the harness. Clothing: must wear shorts or pants, socks, dry clothes and climbing shoes which will be provided, no skirts or bikini bottoms.

On Several Vessels:

b. **Ice Skating Rink.** Passengers may engage in unsupervised ice skating during specific hours. Restrictions: Children under 5 years of age must be accompanied on the rink by a parent or Legal Guardian. Ice skates and helmets will be provided. Must wear helmet, long pants and socks. It is the responsibility of the Passenger to make sure that their skates and helmet, and those of any minors, fit properly and are properly fastened.

c. **Zipline.** Allows Passengers to race across on a Zip Line suspended nine decks above the Vessel's Boardwalk*. Restrictions: Must weigh no less than 75lbs and no more than 275 lbs, and be at least 52 inches tall.

d. **RipCord® by iFLY.** Allows Passengers to float suspended in the air in this skydiving simulator on deck. Restrictions: Must be at least 3 years of age. Passengers shorter than 6 feet must weigh less than 230 lbs. Passengers 6 feet and taller must weigh less than 250 lbs. Must wear equipment provided.

e. **Circus Trapeze School.** Trapeze School at the SeaPlex® allows Passengers to take flying trapeze lessons. Safety mats are provided to cushion Your landing. Restrictions: Must be at least 6 years of age, and able to climb a ladder and hang on a trapeze.

f. **Roller Skating Rink.** Passengers may engage in unsupervised roller skating at the Vessel's roller-skating rink. Restrictions: Children under 5 years of age must be accompanied on the rink by a parent or Legal Guardian. Helmets must be worn. All other safety equipment provided is optional, but highly recommended. It is the responsibility of the Passenger to make sure that their skates, and helmet, and those of any minors, fit properly and are properly fastened.

g. **Sky Pad™.** Allows Passengers to participate in a supervised bungee trampoline experience. Passenger must be strapped into a safety harness, will be fitted with a virtual reality headset, and suspended by bungee cords over a trampoline. During this activity, Passenger determines how high to jump or whether to jump at all. Restrictions: Must be at least 5 years old to jump and at least 7 years old to jump while wearing a virtual reality headset. Otherwise, wearing of virtual reality headset is optional. Must weigh at least 20 lbs and no more than 240 lbs.

h. **FlowRider.** The FlowRider® surf simulator causes 30,000 gallons of water per minute to rush underneath the rider at 30 mph creating force similar to 5-ft oceanwaves in the rear wipe-out area, whereas in the front wipe-out area the water depth may be as little as 1 inch. Although the fall area is padded, there is a high risk of injury upon falling and upon being swept by the rushing water into the back of the rear wipe-out area and forced against the back wall. Participants must be at



least 58 inches tall to stand up surf and 52 inches to Boogie Board. No loose articles may be worn including knee braces, arm braces, leg braces, hats or sunglasses.

WARNING/ACKNOWLEDGMENT OF RISK: THE ACTIVITIES LISTED ABOVE ARE ALL VOLUNTARY AND ARE NOT SUITABLE FOR ALL GUESTS. YOU OR YOUR CHILDREN MAY SUFFER MINOR OR SERIOUS PHYSICAL INJURY(IES) OR DEATH. THE RISKS OF INJURY INCLUDE (BUT ARE NOT LIMITED TO): BROKEN BONES, FRACTURES, CONCUSSIONS, DIZZINESS, MOTION SICKNESS, DISLOCATIONS, CONTUSIONS, TORN LIGAMENTS AND TENDONS, SPRAINS AND STRAINS, CUTS TO THE HEAD, BODY AND/OR LIMBS, TORN FINGER AND TOE NAILS, BUMPS AND BRUISES, PROPERTY LOSS OR DAMAGE, ABRASIONS AND/OR LACERATIONS. ALTHOUGH RARE, CATASTROPHIC INJURIES MAY OCCUR, AND COULD INCLUDE PERMANENT DISABILITY, SPINAL INJURY, PARALYSIS, OR DEATH. PARTICIPANTS ELECT TO VOLUNTARILY PARTICIPATE IN THE ACTIVITY(IES) WITH FULL KNOWLEDGE AND ACCEPTANCE OF ANY AND ALL RISKS ASSOCIATED WITH THE ACTIVITY AND IDENTIFIED BELOW. PARENTS AND LEGAL GUARDIANS TRAVELLING WITH MINOR CHILDREN WHO ENGAGE IN THE ACTIVITY ARE DEEMED TO HAVE WARNED THE CHILDREN OF THESE RISKS AND ASSUMED THE RISK ON THE CHILD'S BEHALF.

15. USE OF PHOTOS, VIDEOS OR RECORDINGS:

a. Guest hereby grants to Carrier (and its assignees and licensees) the exclusive right throughout the universe and in perpetuity to include photographic, video, audio and other visual or audio portrayals of Passenger taken during or in connection with the Cruise or CruiseTour;(including any images, likenesses or voices) in any medium of any nature whatsoever (including the right to edit, combine with other materials or create any type of derivative thereof) for the purpose of trade, advertising, sales, publicity, promotional, training or otherwise, without compensation to the Guest. Such grant shall include the unrestricted right to copy, revise, distribute, display and sell photographs, images, films, tapes, drawings or recordings in any type of media (including but not limited to the Internet). Guest hereby agrees that all rights, title and interest therein (including all worldwide copyrights therein) shall be Carrier's sole property, free from any claims by Passenger or any person deriving any rights or interest from Passenger.

b. Guest hereby agrees that any recording (whether audio or video or otherwise) or photograph of Guest, other guests, crew or third parties onboard the Vessel or depicting the Vessel, its design, equipment or otherwise shall not be used for any commercial purpose, in any media broadcast or for any other nonprivate use without the express written consent of Operator. The Operator shall be entitled to take any reasonable measure to enforce this provision.

16. YOUR TRAVEL AGENT

Passenger acknowledges and confirms that any travel agent utilized by Passenger in connection with the issuance of this Ticket Contract is, for all purposes, Passenger's agent and Carrier shall not be liable for any representation made by said travel agent. Passenger shall remain liable at all times to Carrier for the price of passage. Passenger understands and agrees that receipt of this Ticket Contract or any other information or notices by Passenger's travel agent shall be deemed receipt by the Passenger as of the date of receipt by the agent. Passenger acknowledges that Carrier is not responsible for the financial condition or integrity of any travel agent.

17. SEVERABILITY:

Any provision of this Agreement that is determined in any jurisdiction to be unenforceable for any reason shall be deemed severed from this Agreement in that jurisdiction only and all remaining provisions shall remain in full force and effect.

18. TRANSFERS AND ASSIGNMENTS:

This Ticket Contract may not be assigned, sold or otherwise transferred by the Passenger. Among other things, this means that the Passenger cannot sell or transfer this Ticket Contract to someone else, and Carrier shall not be liable to the Passenger or any other person in possession of a Ticket Contract for honoring or refunding such Ticket Contract when presented by such other person. The Carrier may assign, convey or transfer its rights in this Agreement to any parent, subsidiary or affiliate of the Carrier who is scheduled to operate the Vessel at the time of the Cruise.

19. RELATIONSHIP TO OTHER PURCHASES:

To the extent permitted or required by law, this Agreement also covers Carrier's Royal Caribbean Travel Protection Program™ products, shore excursions, land and hotel packages.

20. OPERATOR:

Royal Caribbean Cruises Ltd., 1050 Caribbean Way, Miami, Florida 33132

21. SUPPLEMENT CHARGES:

Operator reserves the right to impose a supplemental charge relating to unanticipated occurrences including, but not limited to, increases in the price of fuel. Any such supplement charges may apply, at Operator's sole discretion, to both existing and new bookings (regardless of whether such bookings have been paid in full). Such supplements are not included in the Cruise or CruiseTour Fare.

433281930 ROCT2021

Luggage Tag Instructions

1. Be sure to attach any personal ID, such as a name tag to each piece of luggage before you leave home.
2. Do not pack valuables or your boarding documents in your checked luggage.
3. Make as many copies of this tag as you require, preferably in color.
4. Print your name in the section indicated.
5. In the order indicated, fold (do not cut) along the lines with the luggage tag print facing out (You should be able to read the ships name and see the company logo.)
6. After folding is completed, **staple twice** or tape the tag around the luggage handle in the areas indicated.

Fold - Do Not Cut

Fold - Do Not Cut

Staple or tape here



Staple Here

MON-LAX
03APR23
NAVIGATOR

8
8256



Guest Name:

8256

8

NAVIGATOR
03APR23
MON-LAX

Staple Here



Staple or tape here

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

Fold - Do Not Cut

