



Golden First Travel <goldenfirst9999@gmail.com>

Reservation Confirmation for 40541658 – Rongfen Zhan

Disney Cruise Line <DisneyCruiseLine@familyvacations-disneycruise.com>
Reply-To: Disney Cruise Line <reply@familyvacations-disneycruise.com>
To: goldenfirst9999@gmail.com

Wed, Oct 19, 2022 at 5:04 PM



RESERVATION CONFIRMATION AGENCY/GUEST COPY

Dear Rongfen,

Thank you for confirming a *Disney Cruise Line* vacation. Below is your **reservation number** and details of your cruise plans. Please take the time to review all the information and visit disneycruise.com/plan to add even more magic to your cruise.

Make the most of your Disney cruise by downloading the free Disney Cruise Line Navigator app to your personal device. Use it at home to check in online, schedule a port arrival time and reserve activities in advance of your sailing. Once on board, the app lets you chat directly with fellow travelers as well as plan and book onboard activities including dining, entertainment offerings and Port Adventures. While sailing, the Disney Cruise Line Navigator app provides fast and easy access to your entire cruise schedule, including information about onboard locations, dining schedules, cruise destinations and much, much more. So don't delay – download it today!

To make payments, update your reservation or if you have any questions, be sure to contact your Travel Agent.

We look forward to welcoming you aboard!

Sincerely,

The Cast and Crew
Disney Cruise Line

Booked By

Samuel Liu
Golden First Travel
[1045 EAST VALLEY BL #A115](#)
[SAN GABRIEL, CA 91776](#)

Cruise Details

Reservation #: 40541658 Dining: SECOND
 7-Night Very Merrytime
 Cruise Itinerary: Mexican Riviera Cruise from Category: 09C
 San Diego
 Embark Date: 20-Nov-2022 Stateroom: GTY
 Debark Date: 27-Nov-2022 Description: Deluxe Oceanview Stateroom
 Ship: Disney Wonder

Guest Information

Once you are paid in full and within your check-in date, please provide Guest data, citizenship travel documentation, and independent air flight schedules through My Online Check-In.

Guest Name	Age	Ctz	Castaway Club Number & Level	VPP	Date of Birth on File	Passport # on File
MS RONGFEN ZHAN		CN		N	Y	N
MS XIN ZHAO		CN		N	Y	N
MSTR YONGZHI ZHAO	9	CN		N	Y	N
MSTR YUTONG ZHAO	7	CN		N	Y	N

Guest Name	Address
MS RONGFEN ZHAN	
MS XIN ZHAO	
MSTR YONGZHI ZHAO	
MSTR YUTONG ZHAO	

Fare/Payment Information

Today's Date: 19-Oct-2022

Currency: Rates/Payments are in US Dollars and subject to change

Guest 1 Voyage Fare: \$1,932.00

Guest 2 Voyage Fare: \$1,932.00

Guest 3 Voyage Fare: \$987.00

Guest 4 Voyage Fare: \$987.00

Vacation Protection Plan: NOT INCLUDED

Taxes, Fees, & Port
Expenses: \$571.28

Total Due: \$6,409.28

Balance Due: \$0.00**FINAL PAYMENT: \$0.00 Due Date/Time: 20-Oct-2022 11:59 PM Eastern Time**

*Amounts may not reflect the actual monies received/refunded based upon the forms of payment received by Disney Cruise Line, including without limitation credit cards, checks, cruise credits/vouchers or any travel agency fees.

If payments are not received by due date, reservation will automatically cancel the next day and applicable cancellation fees will be assessed. Increases in Taxes, Fees and Port Expenses may be reflected in your balance.

Ground Transportation

Ground transfers have been declined.

Cruise Itinerary

Day	Date	Port	Ashore	Onboard	
Sunday	20-Nov-2022	SAN DIEGO		4:00 PM	
Monday	21-Nov-2022	AT SEA			
Tuesday	22-Nov-2022	CABO SAN LUCAS	9:30 AM	5:30 PM	TENDER
Wednesday	23-Nov-2022	MAZATLAN	8:30 AM	4:45 PM	
Thursday	24-Nov-2022	PUERTO VALLARTA	8:30 AM	4:45 PM	
Friday	25-Nov-2022	AT SEA			
Saturday	26-Nov-2022	AT SEA			
Sunday	27-Nov-2022	SAN DIEGO	8:30 AM		

Voyage fare includes any applicable GST.

[For Agency Confirmations: Commission amount includes any applicable GST.]

All Guests are required to read and accept the Booking Terms and Conditions and the Cruise Contract before booking. By booking a reservation, you represent that all persons on the reservation have reviewed and accepted the Booking Terms and Conditions and the Cruise Contract.

Your ticket is the Cruise Contract.

Information provided in connection with this reservation may be shared with Governmental authorities.

For reservations made in the United States of America, the Booking Terms and Conditions are below and your Cruise Contract is available at <https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/united-states/>.

For reservations made in Australia or New Zealand, your Booking Terms and Conditions are available at <https://disneycruise.disney.go.com/contracts-terms-safety/terms-conditions/australia-new-zealand/> and your Cruise Contract is available at <https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/australia-new-zealand/>. Note that unless pre-paid gratuities were selected and are shown above

in the Fare/Payment Information section, amounts exclude gratuities and an optional gratuity for your assigned stateroom host and dining servers will be automatically added to your onboard cruise folio on Embarkation Day. Optional gratuities can be adjusted or removed before the end of the cruise. Visit <https://disneycruise.disney.go.com/faq/onboard-services/gratuities/> for more information.

For reservations made in the European Union or the United Kingdom, your Booking Terms and Conditions are available at <https://disneycruise.disney.go.com/contracts-terms-safety/terms-conditions/UK/> and your Cruise Contract is available at <https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/UK/>.

For all other reservations, the Booking Terms and Conditions are available at <https://disneycruise.disney.go.com/contracts-terms-safety/terms-conditions/other-regions/> and your Cruise Contract is available at <https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/other-regions/>.

Reservation Confirmation Terms and Conditions

The below Booking Terms and Conditions are applicable only to reservations made in the United States of America. For all other guests, your Booking Terms and Conditions can be viewed [here](#) and your Cruise Contract can be viewed [here](#).

Your ticket is the Cruise Contract (available at www.disneycruise.com/cruisecontract). The forms needed for your vacation can be completed online by registering and logging into disneycruise.com and selecting "My Disney Cruise" or you will receive this package within 28 days of sailing. Carefully read your Cruise Contract, as it contains important terms and conditions which govern your cruise vacation and affect your legal rights. It must be signed by all Guests prior to embarking any Disney Cruise Line ship. In the event of conflict between the terms and conditions contained in the Cruise Contract, these Terms and Conditions, the terms of any Disney Cruise Line advertisement or offer, and the oral or written representations of any Disney Cruise Line representative, the terms and conditions contained in the Cruise Contract shall control.

MINORS

Minors under the age of 18 not traveling with a parent or legal guardian must be accompanied by an adult 21 years of age or older in the same stateroom. The parent or guardian of any minor not traveling with a parent or guardian must appoint an adult to have custody and control over the minor and to contract on their behalf in connection with the Disney Cruise Line vacation. A minor authorization form can be obtained by visiting disneycruise.com and selecting "My Disney Cruise" or is sent when a document package is mailed. The form must be signed by a parent or legal guardian prior to embarkation at the Disney Cruise Line Terminal. After 9:00 PM, adult entertainment districts are restricted to Guests 18 years and older.

BAGGAGE, VALUABLES AND OTHER POSSESSIONS

Each Guest may bring aboard the ship a reasonable amount of clothing and personal effects without charge, not to exceed 2 bags per person. All Guest baggage must be stored in the Guest's stateroom and must be labeled with the Disney Cruise Line baggage tag. Dangerous or illegal articles such as weapons, explosives, liquid oxygen, combustible substances or nonprescription controlled substances may not be brought to Walt Disney World® Resort or taken aboard the ship. Any such items shall be surrendered to the Master of the ship at embarkation, and may be disposed of at the sole discretion of the Master. You should retain valuables such as cash, negotiable securities or other financial instruments, gold, silverware, jewelry, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, cellular phones or other valuables in your personal control as Disney Cruise Line is not responsible for damage to or loss of these items.

ALCOHOL POLICY

Each Guest 21 years and older may bring two bottles of unopened wine or champagne (no larger than 750ml) or six beers (no larger than 12oz) at the beginning of the voyage and at each port-of-call. All wine/champagne and beer brought onboard must be hand carried through the security process. **Any alcohol packed in checked luggage will be removed and not returned, and no compensation will be offered.** Guests are not allowed to bring liquors or spirits (including powdered alcohol) onboard at the start of the cruise. Any liquors or spirits purchased in ports of call will be stored until the end of the cruise. Guest must retrieve any stored alcohol at the end of the cruise. Items not retrieved at the end of the cruise will be discarded and no compensation will be offered.

DEPOSIT/PAYMENT INFORMATION

A deposit is required to confirm a reservation. Deposit amount will be determined at time of booking. Vacation and cruise packages are subject to cancellation if full deposit is not received in our office within the option period specified at time of booking. For reservations confirmed in U.S. Dollars, final payment in the form of a check or credit card (Visa®, MasterCard®, American Express®, Discover® Card, Diners Club®, Japanese Credit Bureau or Disney Visa® Card) must be received on the date determined at the time of booking. For reservations not confirmed in U.S. Dollars, acceptable forms of payment are Visa®

and MasterCard®. Payment policy for group travel may vary. Please contact your Travel Agent for complete details. Failure to strictly comply with the deposit and final payment schedules, or any other applicable policies and procedures, will result in the automatic cancellation of pending reservations.

For payments by mail, send to:

Disney Cruise Line
PO Box 277763
Atlanta, GA 30384-7763

For payments by services such as Federal Express®, Airborne®, or UPS®, send to:

Disney Cruise Line
Bank of America Lockbox Services
Lockbox 277763
[6000 Feldwood Road](#)
[College Park, GA 30349](#)
(407) 566-8302

CANCELLATIONS/REFUNDS

Changes to the vacation commencement date or changes of Guest names will be considered cancellations. For cancellations, amounts paid, minus cancellation fees and other amounts owed, will be promptly refunded. No refunds will be made in the event of interruption or cancellation by the Guest after vacation commencement date. All appropriate refunds will be made directly to the Guest's credit card account or through the Guest's Travel Agent if the reservation is made through a Travel Agent. Disney Cruise Line is not responsible for the receipt of refund monies by Guests from their Travel Agents. All travel documents including airline tickets must be returned before refund processing can begin. Certain Travel Agents may withhold an agency cancellation fee. Disney Cruise Line reserves the right to restrict any changes to a reservation. All changes are subject to availability. Please note that changes made to overall party size may result in a change to the rate. For your peace of mind, we recommend the purchase of the Disney Cruise Line Vacation Protection Plan, which is administered by Aon Affinity and underwritten by Arch Insurance Company (disneycruise.disney.go.com/contracts-terms-safety/vacation-protection-plan/). **Premiums for the Disney Cruise Line Vacation Protection Plan must be paid by the final payment date, and the Disney Cruise Line Vacation Protection Plan is not effective until final vacation payment is made.**

Refund policy for nonperformance of cruises boarding passengers in a United States port

If Disney Cruise Line cancels your cruise or delays your cruise for more than three calendar days, and you do not accept an alternative cruise or choose not to travel on a delayed cruise, you may request a refund or a cruise credit by emailing Disney Cruise Line at Caserequest@disneycruise.com. Requests must be made within 90 days of the original scheduled sail date and must include a copy of the cruise confirmation, proof and amount of payment, and cancellation or delay notice. All documentation should clearly display the vessel and scheduled date of sailing. If a cruise reservation is cancelled or delayed by Disney Cruise Line prior to commencement of the cruise, Disney Cruise Line shall have no responsibility beyond the refund of monies paid related to the cruise that was cancelled or delayed by Disney Cruise Line without offset for cancellation fees imposed by Disney Cruise Line.

CRUISE CANCELLATION FEES:

CATEGORIES WITH RESTRICTIONS: Reservations for Inside, Outside or Verandah Categories with Restrictions are NONREFUNDABLE and NONTRANSFERABLE. A 100% cruise cancellation fee applies from time of payment.

Cruises 1 to 5 Nights (Excluding Suites and Concierge Staterooms)

Days Prior to Vacation Commencement Date	Fee Amount
89-45 days	Deposit per Guest
44-30 days	50% of vacation price per Guest
29-15 days	75% of vacation price per Guest
14 days or less	100% of vacation price per Guest

Cruises of 6 Nights or More (Excluding Suites and Concierge Staterooms)

Days Prior to Vacation Commencement Date	Fee Amount
119-56 days	Deposit per Guest
55-30 days	50% of vacation price per Guest
29-15 days	75% of vacation price per Guest
14 days or less	100% of vacation price per Guest

Suite and Concierge Staterooms: All Sailings

Days Prior to Vacation Commencement Date	Fee Amount
90 days or more	Deposit per Guest
89-56 days	50% of vacation price per Guest
55-30 days	75% of vacation price per Guest
29 days or less	100% of vacation price per Guest

AIR CANCELLATION FEES

Guest will be responsible for any change or cancellation fees assessed by an airline or by Disney Cruise Line. Cancellation of your cruise booking for any reason will result in the cancellation of any air associated with the cruise in which case, any applicable cancellation or other fees will be applied. No changes are permitted and ticket has no value if guest has not cancelled the ticketed flight reservation prior to ticketed departure time. Changes include, but are not limited to: change of departure or arrival city, change of flight times, cancellation/removal of air, change of date, and name change/correction.

FLEXIBLE FARES

Air tickets are paid with your final cruise payment. Changes and cancellations can be made and are subject to the following fees based on the timing of the change or cancellation.

For itineraries with all flights within the United States, Canada, Puerto Rico and the US Virgin Islands:

Days Prior to Vacation Commencement Date	Fee Amount
56 days or more	No Fee
55 to 30 days	\$200 per Guest
29 to 0 days	\$300 per Guest

For itineraries with any flights outside of the United States, Canada, Puerto Rico and the US Virgin Islands:

Days Prior to Vacation Commencement Date	Fee Amount

120 days or more	No Fee
119 to 56 days	\$300 per Guest
55 to 0 days	\$500 per Guest

RESTRICTED FARES

Air tickets must be paid in full at the time of booking at which time they are non-refundable, non-transferable. Any changes will result in a cancellation of the air booking.

HOTEL CANCELLATION FEES

A cancellation fee in the amount of the total hotel cost for all nights reserved will be assessed if: a) a hotel reservation outside of Orlando is cancelled 14 days or less prior to arrival date; or, b) a hotel reservation in Orlando or at Aulani, a Disney Resort & Spa is cancelled 4 days or less prior to arrival date.

GROUND TRANSFER CANCELLATION FEES

A cancellation fee in the amount of the total cost of Ground Transfers will be assessed if Ground Transfers are cancelled 7 days or less prior to arrival date.

SERVICE FEES

Changes to a reservation may result in a per Guest service fee. Please consult your Travel Agent or Disney Cruise Line for further details.

CLAIMS/NOTICE REQUIREMENTS/TIME LIMITS

No claim for delay, detention, personal injury, illness, emotional distress or death of a Guest, or for loss of or damage to any property of a Guest, may be brought against Disney Cruise Line unless written notice of such claim is provided to Disney Cruise Line within 6 months after the date of the event upon which such claim is based (within 30 days after the termination of the cruise for a claim of property loss or damage); and no legal action may be brought against Disney Cruise Line for delay, detention, personal injury, illness, emotional distress or death of a Guest, or for loss of or damage to any property of a Guest, unless such legal action shall be commenced within one (1) year after the date of the event upon which such claim is based (within one (1) year after the termination of the cruise for a claim for property loss or damage), and legal process relating to such action is served on Disney Cruise Line within 120 days after filing, notwithstanding any provision of law of any state, territory, possession or country to the contrary. All legal actions arising out of or relating to a Disney Cruise Line vacation shall be brought, if at all, and maintained exclusively in and before any court of competent jurisdiction located in Brevard County, Florida, U.S.A., or the United States District Court, Middle District of Florida, Orlando Division, to the exclusion of courts located in any other county, state, country, territory or possession whatsoever. The only exception to this choice of forum is when and if Disney Cruise Line asserts a petition for exoneration from or limitation of liability. All disputes may only be exclusively resolved through individual legal action on a Guest's own behalf instead of through any class action. Even if the applicable law provides otherwise, Guest agrees that any lawsuit against Disney Cruise Line whatsoever shall be litigated by Guest individually and not as a member of any class or as part of a class action, and Guest expressly agrees to waive any law entitling Guest to participate in a class action. Disney Cruise Line liability for loss of or damage to property of any Guest is limited to the amount of \$300 per Guest per voyage, unless upon embarkation a Guest declares the true value of the property in writing and pays 5% of the true value declared in excess of \$300 to Disney Cruise Line, in which case Disney Cruise Line liability will be limited to the true value declared not to exceed \$5,000. All settlements will be made based on actual cash value (replacement cost, less depreciation) up to the U.S. \$300/\$5,000 limits to Disney Cruise Line liability. Losses due to ordinary wear and tear, perils of the sea and acts of God are not reimbursable. Disney Cruise Line provides an in-room safe for your convenience; however, Disney Cruise Line shall in no event be liable for the loss of or damage to cash, negotiable securities, gold, silverware, jewelry, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, cellular phones or other valuables unless the same have been deposited with the Master or other designated representative who issued a written receipt therefor. In the event of such deposit, Disney Cruise Line liability for loss or damage thereof shall be limited as otherwise provided in this paragraph. Additional coverage may be purchased through the Disney Cruise Line Vacation Protection Plan which is administered by Aon Affinity and underwritten by Arch Insurance Company (disneycruise.disney.go.com/contracts-terms-safety/vacation-protection-plan/).

WALT DISNEY WORLD RESORT CHECK-IN/SHIP EMBARKATION

Check-in time for Walt Disney World® Resort hotels is normally after 4:00 PM. For Guests arriving early, luggage arrangements can be made so Guests can visit Theme Parks or enjoy Resort amenities. It is recommended that necessary items including proof of citizenship, valuables, medications (in their original containers) and any other personal items or other items required for check-in or embarkation be packed in

your day bag. Walt Disney World Resort check-out time is normally before 11:00 AM. Ship's embarkation begins at 1:00 PM. Guests are required to be on board the ship at least one hour before scheduled sailing time.

INCLUDED IN VACATION FARE

Cruise vacation fares include shipboard accommodations on a per-Guest basis, and all meals and entertainment as provided on board the ship. For parties staying at a Walt Disney World Resort hotel and reserving a shipboard suite for more than 5 Guests, an additional Walt Disney World Resort hotel room will be required at additional cost.

EXCLUDED FROM VACATION FARE

The Resort portion of the fare does not include meals, beverages or any other item of a personal nature. The cruise portion of the fare does not include airfare, ground or baggage transfers, fuel supplements, shore excursions, sightseeing or meals ashore in the ports of call, gratuities, alcoholic beverages, soft drinks, bottled water, laundry or valet services, or any other items not specifically included. The fare also does not include *Taxes, Fees and Port Expenses*, as that term is defined at www.disneycruise.com/taxesandfees.

CRUISE HEALTH CONSIDERATIONS

By boarding the Disney Cruise Line cruise ship, Guests represent themselves as physically and otherwise fit to travel. If you have a medical condition which requires you to take prescription medication or may require you to obtain medical care during the course of your cruise vacation, please consult with your personal physician prior to traveling. For your convenience, a physician and nurse are on call 24 hours a day to provide basic medical services. The physician and nurse are not employees or representatives of Disney Cruise Line and will charge their prevailing fees for services provided at your request. Decisions regarding medical care and treatment are personal and confidential and as such are strictly between the Guest and physician and nurse. Disney Cruise Line is not liable for any death, personal injury, illness or emotional distress caused by reason of any treatment, diagnosis, advice, examination, prescription or other service provided by such medical personnel or by the failure of such medical personnel to provide any treatment, diagnosis, advice, examination, prescription or other service. The ship's Master has the right at any time to require any Guest to debark for medical reasons, including but not limited to a suspected COVID-19 (defined below) infection by you or any other Guest onboard, and compliance is mandatory. For your peace of mind, we recommend the purchase of the Disney Cruise Line Vacation Protection Plan. **Premiums for the Disney Cruise Line Vacation Protection Plan must be paid by the final payment due date, and the Disney Cruise Line Vacation Protection Plan is not effective until final payment is made.**

COVID-19 AND OTHER COMMUNICABLE OR INFECTIOUS DISEASES

You agree, understand, and acknowledge, that an inherent risk of exposure to the disease COVID-19 (as defined by the World Health Organization and any strains, variants, or mutations thereof) and SARS-CoV-2 (the virus that can cause COVID-19) (collectively, "COVID-19"), and any other communicable or infectious disease, exists in any public place where people are present, including a cruise ship. "Communicable disease" means any disease or illness caused by microorganisms such as bacteria, viruses, parasites, or fungi that can be spread, directly or indirectly, from one person to another. "Infectious disease" means any disease or illness caused by microorganisms such as bacteria, viruses, parasites, or fungi that enter the body, multiply, and can cause an infection. COVID-19 is an extremely contagious communicable disease that can lead to severe illness and death. No precautions can eliminate the risk of exposure to COVID-19, and the risk of exposure applies to everyone. According to the Centers for Disease Control and Prevention ("CDC"), older adults (people 65 years and older) and people of any age who have underlying medical conditions are at higher risk for severe illness and death from COVID-19. Relevant public health authorities, including but not limited to the CDC, are referred to herein as "Public Health Authorities." You acknowledge that the risk of exposure to COVID-19 and any other communicable or infectious disease includes the risk that you will expose others that you encounter, even if you are not experiencing or displaying any symptoms of illness.

You acknowledge and agree to voluntarily assume any and all risks in any way related to exposure to COVID-19 and any other communicable or infectious disease, including illness, injury, or death of yourself or others. You acknowledge that your embarkation and participation in a cruise is entirely voluntary. By embarking and participating in a cruise you attest you are knowledgeable about your individual risk of developing severe illness if you are infected with COVID-19; you have made an informed decision about cruising based on your individual risk; and you have decided whether to consult with a health care provider based on your individual risk.

You further acknowledge and agree to abide by and consent to all COVID-19 rules, regulations, mandates and safety protocols issued by Disney Cruise Line and/or Public Health Authorities including but not limited to: (a) Submission to mandatory COVID-19 testing at such times and frequency as required by Public Health Authorities or Disney Cruise Line, which may include testing before and after your cruise; (b) submission to enhanced health screening for signs and

symptoms of COVID-19 or known exposure to COVID-19; (c) denial of boarding due to signs and symptoms of a possible COVID-19 infection or known exposure to COVID-19 as determined by Disney Cruise Line at its sole discretion, in accordance with technical instructions or orders by Public Health Authorities; (d) participation in contact tracing and data collection for COVID-19 surveillance; (e) mandatory shipboard isolation and/or quarantine at the sole discretion of the shipboard physician; (f) mandatory disembarkation and evacuation due to a suspected COVID-19 infection by you or someone else onboard your cruise (Evacuation and disembarkation may occur in a foreign port or a port outside your original cruise itinerary); (g) post-cruise quarantine instructions; (h) mandatory daily temperature checks; (i) mandatory use of face coverings/face masks in accordance with guidelines by Public Health Authorities and (j) following Disney Cruise Line physical distancing requirements.

You further acknowledge that the COVID-19 rules, regulations, mandates, and safety protocols issued by Disney Cruise Line and/or Public Health Authorities and/or other governing bodies are subject to change. Disney Cruise Line reserves the right to change any health and safety protocols, including, but not limited to, requirements on vaccinations, masks, and physical distancing related to COVID-19 at its sole discretion, without notice, both prior to and during your presence on the cruise ship. It is your sole responsibility to confirm any changes to any health and safety protocols that may be applicable and ensure compliance with all health and safety protocols in effect on the cruise ship.

You are solely responsible for obtaining current travel advisories, warnings and requirements by contacting your travel agent, applicable embassies and consulates. You are also strongly encouraged to review any CDC travel advisory, warning, or recommendation relating to cruise travel prior to making your cruise reservation at <https://www.cdc.gov/coronavirus/2019-ncov/travelers/cruise-travel-during-covid19.html>, and to visit the U.S. State Department's website at <http://travel.state.gov>.

HOLIDAY SHOPPING

Retail establishments in destination ports may be closed for certain holidays.

RIGHT TO CHANGE ITINERARY/DETENTION

Disney Cruise Line may in its sole discretion and without prior notice change, substitute, postpone, cancel or deviate from any scheduled sailing, itinerary or call at any port, and may substitute another vessel for the ship, and shall not be liable for any loss or damage incurred by a Guest as a result of any such change, substitution, postponement, cancellation or deviation. The Guest shall pay any and all expenses incurred if a Guest is detained on board ship or elsewhere at any stage of a voyage because of quarantine, port regulations, prevailing applicable law, illness or other cause such as detection of COVID-19 onboard. If a threshold of COVID-19 is detected onboard the cruise ship during a voyage, the voyage will be ended immediately and the ship returned to the U.S. port of embarkation, and your subsequent travel, including their return home, may be restricted or delayed.

GROUP TRAVEL

Policies for group travel may vary. Please contact your Travel Agent for specifics.

PETS/SERVICE ANIMALS

No animals are allowed on board the ships except for service animals. Disney Cruise Line must be notified at least 72 hours prior to sailing if a service animal is to be brought on board the ship. Many ports of call have strict entry requirements for animals, and you must ensure that your service animal complies with all requirements of each destination. Disney Cruise Line is not responsible for your inability to visit a port of call due to your failure to comply with any such entry requirements.

REFUSAL OF PASSAGE

Disney Cruise Line may refuse passage or transport or may debark at any port any Guest who may be suffering from a contagious or infectious disease (including but not limited to COVID-19), ill health or whose presence in the opinion of the Master may be detrimental to the comfort or safety of other Guests or the crew, or who, in the Master's opinion, might be excluded from landing at destination by Immigration or other governmental authorities. In such cases, the Guest shall not be entitled to any refund of fare or compensation whatsoever. Disney Cruise Line reserves the right to refuse passage to Guests with criminal backgrounds. **Women who have entered their 24th week of pregnancy as of their embarkation date or who will enter their 24th week of pregnancy during the cruise will be refused passage due to safety concerns. Neither a physician's medical statement nor a waiver of liability will be accepted. In addition, Disney Cruise Line cannot be held responsible or liable for any complications relating to pregnancy at any stage. The minimum age to sail aboard Disney Cruise Line ships is 6 months of age on most itineraries, and the minimum age for Transatlantic, Hawaii, and Panama Canal itineraries is 1 year of age.**

NO SOLICITATION

No solicitation of goods and services of any kind is allowed on any Disney Cruise Line ships.

STATEROOM OCCUPANCY

Occupancy of stateroom on board the ships is limited to the number of berths in that stateroom. Disney Cruise Line reserves the right to limit the number of berths and single staterooms sold.

SHIPS' REGISTRY

Ships' Registry: The Bahamas

GROUND TRANSFER INFORMATION

Guests who purchase flights through the Disney Cruise Line Air Program or who make their own air arrangements may purchase ground and baggage transfers from Disney Cruise Line, which include transportation between the port of embarkation and the airport closest to the port of embarkation. Please note that those Guests who do not purchase ground transfers from Disney Cruise Line are responsible for all ground and baggage transportation to and from the airport, the port of embarkation and their hotel, if applicable. We recommend that you allow a minimum of 4 hours at the beginning and end of your cruise for travel time, customs clearances and security checks at the port of embarkation and the airport.

TRAVEL AGENTS

We invite you to visit your local Travel Agent to make your Disney Cruise Line reservation. Travel agencies are not owned or operated by Disney Cruise Line and act on the Guest's behalf in arranging vacations.

TERMS SUBJECT TO CHANGE

Disney Cruise Line reserves the right to change all prices and other terms and conditions which appear in this website/brochure without prior notice. Price changes will not affect bookings with timely final payment, except where the increase results from increases in Taxes, Fees and Port Expenses, as applicable.

SINGLE-OCCUPANCY RATES

Single-occupancy fares are 200% of the double-occupancy package price.

SMOKING/NONSMOKING POLICY

For the comfort and enjoyment of our Guests, Disney Cruise Line ships have been primarily designated as non-smoking ships. However, it is recognized that some Guests smoke. To provide an onboard atmosphere that also satisfies smokers, portions of open-air decks on each ship are designated as smoking areas. Smoking is prohibited in Guest staterooms and private verandahs. Guests who are found smoking in their staterooms or on their verandahs will be charged \$250, which will be added to their folio. All Guests must observe the nonsmoking areas and refrain from smoking pipes and/or cigars in any of the public areas. These requests are to provide a comfortable shipboard living atmosphere for everyone.

VACATION PROVIDERS

Magical Cruise Company, Limited (doing business as Disney Cruise Line - Registered Office: [3 Queen Caroline Street, Hammersmith, London, W6 9PE, England](#)) and DCL Island Development, Ltd. are each separate entities and are indirect subsidiaries of The Walt Disney Company. Magical Cruise Company, Limited is the operator of the Disney Cruise Line cruise ships. DCL Island Development, Ltd. is the operator and provider of facilities on Disney's Castaway Cay. All arrangements made for or by Guests for: (a) air or ground transportation or travel; (b) shore excursions; (c) tours; (d) theme parks; (e) hotels; (f) restaurants; or (g) other similar activities or services, are made solely for Guests' convenience and are at Guests' risk. The providers of such activities and services are independent contractors and are not acting as agents or representatives of Magical Cruise Company, Limited. The identity of the providers of such activities and services is available upon request from the shore excursion manager. Magical Cruise Company, Limited shall not be liable or responsible in any way for any death, personal injury, illness or emotional distress occasioned by any Guest, or for loss of or damage to any Guest's property, which arises by reason of any act or omission by providers of air or ground transportation, shore excursions, tours, restaurants, hotels, theme parks or other similar services or activities. The liability of the provider of such accommodations, services and activities may be governed by and determined in accordance with limitations contained in applicable tariffs, laws, conventions or contracts governing a Guest's relationship with such provider. All concessionaires and their employees operating on the Disney Cruise Line cruise ships, including without limitation the fitness center, spa, hair salon, laundry, Internet cafe and photo shop are independent contractors and Magical Cruise Company, Limited is not responsible for any such parties' acts or omissions in providing any goods or services to Guests.

PERISHABLES

Coolers are not permitted except if needed for medications, baby food or items related to dietary constraints. Coolers containing personal items (e.g., soda or snacks) may NOT be brought on board. Homemade, pre-cooked or other perishable items plus any open snack containers will not be allowed to be

brought on board. We regret that we are unable to provide food preparation, refrigeration or storage on board for personal food or beverage items.

INFANT POOL POLICY

For the health and safety of our Guests, parents must observe U.S. Public Health Service requirements by allowing only children who are toilet trained to enter shipboard pools and spas. Diapers and swim diapers are not allowed. However, young children who are not toilet trained are welcome to enjoy our water play areas and splash zones designed exclusively for the enjoyment of children wearing swim diapers.

PASSPORTS/VISAS

All Guests (U.S. citizens, residents and Non-U.S. citizens) must have valid government issued citizenship documentation in order to sail which may include valid original Permanent Resident Card (also known as Alien Registration Card – ARC), passports and/or necessary visas. Those without proper citizenship documentation will be denied boarding. U.S. government regulations related to passport requirements are subject to change. Therefore, we strongly encourage U.S. Guests of all ages to have a valid U.S. passport for all cruises. Please visit the U.S. Department of State website at <https://travel.state.gov> or call the U.S. National Passport Information Center at 877-4USA-PPT for the most current requirements. All non-U.S. Guests must have proper documentation to enter the United States. More information regarding what is needed to travel to the United States can be found at <http://cbp.gov> or <https://travel.state.gov>. It is mandatory for anyone travelling to or transferring through the U.S. under the Visa Waiver Program, to obtain approval to travel no later than 72 hours prior to travel by completing the online Electronic System for Travel Authorization (ESTA) process. Additional information about ESTA can be obtained by visiting <https://esta.cbp.dhs.gov>.

GUESTS WITH DISABILITIES/WHEELCHAIR-ACCESSIBLE STATEROOMS

Disney Cruise Line offers accessible staterooms and suites, equipped for Guests with disabilities. Features include: ramped bathroom thresholds, open bed frames, added phones in the bathroom/nightstand, bathroom and shower handrails, fold-down shower seats, handheld shower heads, and lowered towel and closet bars. Note: Guests requiring a wheelchair throughout their cruise must make provisions for the use of that wheelchair prior to the cruise.

GUESTS WITH DISABILITIES/ADDITIONAL SERVICES

Transfer tiers are provided at one of our feature pools. Sand wheelchairs are available at Castaway Cay. Wheelchair-accessible restrooms are available in the shipboard common areas. Assistive Listening Systems are available in the main theaters. Closed captioning is available for stateroom televisions and select onboard video monitors. Sign language interpretation is available for live performances on designated cruise dates. Stateroom Communication Kits containing door knock and phone alerts, phone amplifier, bed shaker notification, a strobe light smoke detector, and a Text Typewriter (TTY) are available.

GUESTS WITH DISABILITIES / ACCOMMODATIONS

If you would like to receive additional information or request accommodations for Guests with disabilities, please discuss your needs with the reservationist at the time of booking. For information via TTY, please call (407) 566-7455.

GUESTS WITH DISABILITIES/CRUISES EMBARKING IN EUROPEAN UNION PORTS

EU Regulation 1177/2010 applies where the Guest embarks the ship in a European Union port. At the time of booking, Guests must notify Disney Cruise Line in writing if they are a "Disabled Person" or "Person with Reduced Mobility" that may require special arrangements, medical equipment and/or supplies, or care or assistance at the terminal of embarkation or debarkation, during embarkation or debarkation or during the cruise; of any specific needs with regard to accommodation, seating or services required; and, whether they need to bring any specific medical equipment or assistance animals on board. If a Guest's circumstances change between the date of booking and the cruise, the Guest must inform Disney Cruise Line as soon as possible and advise of the need of any special arrangements including medical equipment. Disney Cruise Line will refuse boarding to Guests who cannot be carried safely and in accordance with all applicable safety requirements established by International, European Union or National Law or where embarkation, debarkation and/or carriage of the Guest cannot be carried out in a safe manner. Disney Cruise Line can refuse to accept a booking or subsequently embark any Guest on the grounds of safety, taking into account among other things the ISM Code for the Safe Operation of Ships and/or SOLAS relating to the Safety of Life at Sea. It is important that the fullest information is provided at the time of booking. "Disabled Person" or "Person with Reduced Mobility" under this Regulation means any person whose mobility when using transport is reduced as a result of any physical disability (sensory or locomotor, permanent or temporary), intellectual or psychosocial disability or impairment, or any other cause of disability or impairment or as a result of age, and whose situation needs appropriate attention and adaptation to his/her particular needs for the services made available to all passengers.

Where necessary in order to comply with applicable safety requirements, Disney Cruise Line may require a Disabled Person or Person with Reduced Mobility to be accompanied by another person who is fit and

able to assist them in day-to-day activities. This requirement may vary from ship to ship and itinerary to itinerary. Guests who may fall into this category may include those who require assistance with personal care including feeding. All personal care or supervision must be arranged by you at your expense. Disney Cruise Line is unable to provide respite care, one-to-one personal care or supervision or any other form of specialized care for Guests.

You must inform Disney Cruise Line prior to sailing of any medical equipment which you wish to bring on board so that Disney Cruise Line can determine if the equipment can be carried safely on board. The ship cannot carry liquid oxygen or refill or supply oxygen cylinders. Failure to notify Disney Cruise Line of such equipment may result in that equipment not being allowed on board the ship and consequently may affect your ability to participate in the cruise. No more than 2 pieces of such medical equipment are allowed per stateroom and the value of such equipment must not exceed \$4,000 per stateroom in total, unless agreed otherwise in writing by Disney Cruise Line. In the event that any such equipment is lost or damaged by the negligence of Disney Cruise Line and/or its servants or agents, then Disney Cruise Line will replace or repair such equipment at its option.

GOVERNING LAW

Disney Cruise Line vacation reservations are deemed to be contracts made in the state of Florida and are governed by Florida law and, to the extent applicable, United States maritime law, to the exclusion of all choice-of-law rules which might otherwise apply.

Rev. September 2022



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This service email has been sent by Magical Cruise Company Ltd of [3 Queen Caroline St, London W6 9PE, United Kingdom](#).

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Ship's Registry: The Bahamas

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