



INVOICE DATE: 22-Jul-2022

BOOKING DATE: 13-Jun-2022

RESERVATION: 49284302

CONFIRMATION GUEST COPY

BOOKING SOURCE: INTERNET

SHIP: NORWEGIAN ENCORE

SAILING: 11-Sep-2022 to 18-Sep-2022

CATEGORY / STATEROOM: BX-BB / 10242

ITINERARY: 7-DAY ALASKA ROUND-TRIP SEATTLE: GLACIER BAY, SKAGWAY & JUNEAU

EMBARKATION: SEATTLE

DISSEMBARKATION: SEATTLE

GUESTS	AIR CITY OUT AIR CITY RETURN	PRE HOTEL / DEVIATION POST HOTEL / DEVIATION	# OF NIGHTS PRE # OF NIGHTS POST	BOOKSAFE TRAVEL PROTECTION
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1	YU YING			NO
2	JI ALSTON			NO
3	JI FENGYI			NO

GUESTS	AGE	CLIENT TYPE	CLIENT ID / LATITUDES #
MRS YING YU	49	PROSPECT	263606341
MR ALSTON JI	50	PROSPECT	263606573
MR FENGYI JI	20	PROSPECT	263606372

FARES AS AGREED

Reduced Deposit promotions do not apply to Concierge, Suites and Haven categories. For an upgrade into a Concierge, Suite or Haven, full deposit is due immediately.

Please note, in an effort to provide you with the best Freestyle Cruising experience, we have given you a complimentary upgrade to stateroom 10242.

Add-ons

1 x Shore Excursion Discount

Full promotional terms and conditions can be reviewed at <https://www.ncl.com/termsandconditions/promotions>.

Cancellation Fee Schedule can be reviewed at <https://www.ncl.com/about/cancellation-fee-schedule>.

\*\*\*\*\* IMPORTANT INFORMATION \*\*\*\*\*

All guests age twelve or over are required to be fully vaccinated at least 2 weeks prior to departure in order to board. Each guest must present proof of COVID-19 vaccination at the pier in order to board; failure to present proper vaccine documentation, if applicable, will result in denial of boarding.

For up to date information on our protocols and travel requirements, please visit [www.ncl.com/safe](http://www.ncl.com/safe) AND [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country).

Norwegian Cruise Line recommends for all guests to follow, and where possible, sign up for notifications from their local government on international travel regulations that may prevent, restrict or require additional documentation when travelling to another country for embarkation or during their cruise. All cancellation requests received by Norwegian are subject to terms and conditions, restrictions may apply.

For general questions please contact your travel professional or call 1-800-327-7030 for assistance.

Accessibility Assistance:

Guests requiring special accommodations must fill out the Guest Special Needs Request Form as soon as possible. The information provided on the form helps us understand your disability and/or special needs requirements to adapt and personalize your cruise. Please complete and submit the Guest Special Needs Request Form here <https://ncl.secure.force.com/AccessDeskForm/>. To learn more about accessible cruising with Norwegian Cruise Line, please visit <https://www.ncl.com/about/accessible-cruising>.

Booksafe Travel Protection:

Please refer to <https://www.ncl.com/about/cancellation-fee-schedule> for our Payment and Cancellation policy. Norwegian Cruise Line highly recommends that every guest purchase some form of travel protection. For your convenience, we offer an optional BookSafe Travel Protection, however similar plans are available through other sources.

To review the state-specific (based on your state of residence) terms, conditions, and exclusions with BookSafe visit <https://www.ncl.com/freestyle-cruise/booksafe>. For questions regarding your BookSafe Travel Protection, please call 1-800-722-5672.

**Dietary Requirements:**

Guest with food allergies and/or specific dietary needs requiring special accommodations must fill out the Guest Special Needs Request Form as possible, but no later than 45 days prior to your sailing to accommodate. Please note that requests submitted within 45 days of sailing cannot be guaranteed and some restrictions may apply. Please complete and submit the Guest Special Needs Request Form here <https://ncl.secure.force.com/AccessDeskForm/>. To learn more about accessible cruising with Norwegian Cruise Line, please visit <https://www.ncl.com/about/accessible-cruising>.

**Documentation:**

All guests must provide Norwegian Cruise Line with their full legal names, **EXACTLY** as they appear on their passports by the final payment date, to avoid denial of boarding. All guests require proof of citizenship for cruises that begin and end in the same U.S. port (a valid passport is strongly recommended). A valid passport is required for all other cruises. In addition to your passport, a visa may be required. Visa requirements vary by country and are subject to change. Visas are required for all U.S. and Canadian citizens traveling to Asia, Australia, South America, India and Brazil. For the appropriate requirements based on your itinerary and nationality please contact your travel professional, local immigration office or [www.ncl.com/traveldocs](http://www.ncl.com/traveldocs). It is the guest's responsibility to obtain required visas and other documentation prior to sailing, including vaccinations for infectious diseases. Failure to arrive with proper documentation could result in denied boarding, and no further compensation will be offered.

**Final Boarding Time Policy:**

Please be advised that on embarkation day, all guests must be onboard the ship no later than one (1) hour prior to the departure time noted on their cruise documents or they will not be permitted to sail. Additional information for booked guests is available on [www.ncl.com](http://www.ncl.com).

**Ground Transportation:**

Ground Transportation is available for purchase on all Air/Sea and Cruise-only reservations; transportation request for cruise-only guest will require guest's independent air information to be given to Norwegian Cruise Line and be within the recommended flight arrival and departure times for your cruise. Ground Transportation is subject to standard cancellation policy. To make arrangements, please contact Norwegian Cruise Line at 800-327-7030.

**Infant Policy:**

An infant is a child who is UNDER the age of two at the time of sailing. Infants sailing onboard a Norwegian vessel must be at least:

- Infants must be at least 6 months of age on the day of boarding.
- Infants must be at least 12 months of age on the day of boarding if the cruise has 3 or more consecutive **full** days at sea where the ship is not calling in a port of call.

**Online Check-In:**

Guests are requested to complete their Online Check-In form at [www.ncl.com](http://www.ncl.com) at least 21 days and up to 3 days prior to your vacation start date. Guests who have not completed their online Check-In forms at 3 days prior to their vacation start date are required to complete the Check-In process at the pier at least 2 hours prior to the departure time noted on their cruise documents.

**Pregnancy Policy:**

Norwegian Cruise Line will not accept any Guests who will have entered their 24th week of pregnancy at the time their travel concludes with Norwegian Cruise Line. We do not represent that travel is safe during any point in the pregnancy of a Guest. Advice should be sought from your medical practitioner prior to embarkation. The period specified above represents our minimum requirement. Some countries place limitations on the entry of non-national pregnant women. Check with the relevant embassy or consulate before you travel to confirm any further limitation. Guest requiring special accommodations must fill out the Guest Special Needs Request Form as soon as possible. Please complete and submit form here <https://ncl.secure.force.com/AccessDeskForm/>. To learn more about accessible cruising with Norwegian Cruise Line, please visit <https://www.ncl.com/about/accessible-cruising>.

**Service Charges:**

Norwegian Cruise Line requires payment of a fixed service charge for all guests in all categories booked. The charge is per person, per day and can either be pre-paid with the reservation, or charged to the guests onboard account once onboard. There is no charge for children under the age of three. Our crew is encouraged to work together as a service team and compensated by a combination of salary and incentive programs that the service charge supports. It is our earnest wish that you enjoy your Freestyle Cruise experience and that our entire crew in all areas of the ship will provide you with the standard of service for which Norwegian is known. Therefore, if you have any concerns about the service you receive during your cruise; please bring them to the immediate attention of our reception desk staff on board so that we can address any issues in a timely manner before the cruise is over.

Norwegian has a structured guest satisfaction program on board designed to handle any concerns raised by our guests relating to the service or on board product quickly and efficiently. In almost all cases we are able to come up with a satisfactory solution to any issues which are raised and make sure our guests can focus on enjoying their cruise vacation. In the unlikely event we cannot satisfactorily resolve the issues through our guest satisfaction program; guest will be able to adjust the service charge according to the level of inconvenience they feel they have experienced. Our clear priority is to have the opportunity of resolving the issue, when it happens, to everyone's complete satisfaction.

**Shore Excursions:**

Guests are encouraged to book their Shore Excursions through Norwegian Cruise Line for the widest selection of tours along with some important added benefits – safe and reliable tour operators, easy pick-up and drop-off at the pier. For complete tour descriptions and to pre-purchase, please visit [www.ncl.com/excursions](http://www.ncl.com/excursions) or call 866.625.1167, Monday - Friday 9 am - 9 pm or Saturday and Sunday 10 am - 6:30 pm EST.

**Terms & Conditions:**

Please refer to the applicable Norwegian Cruise Line brochure or <https://www.ncl.com/about/terms-and-conditions> for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

**TSA Requirements:**

TSA requirements mandate that for all guests who have purchased air, Norwegian Cruise Line must provide TSA with Full Name (as it appears on your passport) that includes middle name if applicable, Date of Birth and Gender. Without this information you can be denied boarding the aircraft.

**Domestic Airline Travel ID Requirements for U.S. Citizens:**

Beginning May 3, 2023, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license, state-issued enhanced driver's license, or another acceptable form of ID to fly within the United States. REAL IDs are marked by a star on the top of the card. Between now and the effective date of the new regulations, we encourage all travelers to check their IDs and obtain a REAL ID if they don't already have one. To obtain a REAL ID requires documentation beyond what is required for most standard drivers' licenses. Prepare to collect and present several documents to DMV officials that prove residency and identification.

Guests should take this into consideration when planning travels for their cruise.

To find out if your state is in compliance, please [click here](#).

To learn more about REAL ID, please [click here](#).

For more information, including other acceptable forms of identification, please [click here](#).

ITINERARY								
Day	Date	Arrive Time	Day	Date	Depart Time	Dock/Tender	Port	Guest(s)
Sun	11-Sep				5:00 pm		SHIP DEPARTS SEATTLE	1;2;3
Mon	12-Sep						AT SEA	1;2;3
Tue	13-Sep	2:30 pm	Tue	13-Sep	11:00 pm	Dock	JUNEAU, ALASKA, US	1;2;3
Wed	14-Sep	7:00 am	Wed	14-Sep	8:15 pm	Dock	SKAGWAY, ALASKA, US	1;2;3
Thu	15-Sep						CRUISE GLACIER BAY, AK	1;2;3
Fri	16-Sep	7:00 am	Fri	16-Sep	1:15 pm	Dock	KETCHIKAN (WARD COVE), ALASKA, US	1;2;3
Sat	17-Sep	7:30 pm	Sat	17-Sep	11:59 pm	Dock	VICTORIA BC CANADA, CANADA	1;2;3
Sun	18-Sep	6:00 am					SHIP ARRIVES AT SEATTLE	1;2;3

## Travel Visa Requirements

Norwegian Cruise Line has partnered with **VisaCentral** to provide our guests with comprehensive, accurate information regarding travel visas. Some of VisaCentral's guest travel services include visa application kits and assistance with obtaining other visas where required. Visit the Global Visa Support Center on the [VisaCentral](#) page for assistance with visa applications.

**Electronic Travel Authorization** - for Citizens of Visa Waiver Program Countries (VWP) Entering the United States.

Per the Visa Waiver Program (VWP) requirements, all VWP travelers must obtain an electronic travel authorization prior to boarding a travel carrier to enter the United States. This can be done by completing the [online application](#) on the **U.S. Department of Homeland Security's** website. Applications may be submitted at any time prior to travel. However, DHS recommends that applications be submitted no less than 72 hours prior to travel.

**Schengen Visas** - for Entry to the European Union for Applicable Nationalities.

**The Schengen Agreement** (effective March 26, 1995) is an agreement between several member states of the European Union (EU) to remove immigration controls for travel within their collective territories. This creates a "borderless" region known as the [Schengen Area](#), which changes the procedures for entering, connecting or traveling between any of the Schengen States. [Click here](#) for more information.

There are four types of Schengen visas; Type C is the one typically needed by passengers, which can be issued by any one of the Schengen states and is valid for all the others. Due to the type of itineraries in Europe, The Schengen Agreement maintains that certain nationalities require a visa to enter the EU zone. Guests who are not US, Canadian, or European nationals are strongly encouraged to contact the nearest EU-member country embassy to determine if a Schengen visa is necessary.

### Visas Are Required for All U.S. and Canadian Citizens Traveling to Asia, Australia, and New Zealand.

A specific visa may be required for entry to certain countries. **SOME VISAS MUST BE OBTAINED IN ADVANCE and some CAN BE OBTAINED ONBOARD.**

**For All U.S. and Canadian Citizens Traveling to Asia, New Zealand, and Australia:** Visas must be obtained in advance of departure if your cruise is visiting any of the destinations listed below:

- India (an Embassy-issued visa sticker or an electronic visa)
- Australia (obtained online)
- New Zealand (obtained online)
- Mainland China (excluding Sanya & Hong Kong)
- Sri Lanka (obtained online)

Contact the embassy of the countries listed above or visit VisaCentral, a full service agency, for assistance with obtaining any visas that are required in advance of your cruise.

US and Canadian Passport holders require a visa to enter the countries listed below. Norwegian Cruise Line will obtain visas on your behalf if you have not done so before the cruise. Costs (ranging from \$69 USD - \$89 USD per visa) will be charged to your onboard account:

- Cambodia
- Vietnam

#### Visa Restrictions for Canada

[Click here](#) for more information on Cruising and/or flying through Canada.

#### Visa Restrictions for Bermuda

Based on Bermuda's immigration regulations, some passengers may require a visa to visit the country. Effective March 1st, 2014, guests who require a visa for Bermuda may enter Bermuda visa-free as long as they have a valid multiple-entry U.S. visa or U.S. Residence Card.

#### Visa Restrictions for Russia

U.S. and Canadian passport holders may only go ashore in St. Petersburg, Russia without a Russian visa if they have purchased a Norwegian Cruise Line Shore Excursion. To go ashore independently in St. Petersburg, a Russian tourist visa must be obtained before the cruise.

#### Visa Restrictions for China

US and Canadian passport holders may only go ashore in Sanya, China without a Chinese visa if they have purchased a Norwegian Cruise Line Shore Excursion. To go ashore independently in Sanya, China, a Chinese tourist visa must be obtained before the cruise.

Furthermore, a visa is not required for travel to Hong Kong. If you are traveling to any other part of China, you must obtain a visa in advance.

#### Visa Restrictions for Australia

Anyone who does not carry a passport from Australia or New Zealand must have an Australian visa to go on any cruise that calls to an Australian port or they cannot sail.

[Click here](#) for more information.

GET READY FOR YOUR CRUISE AT [NCL.COM/MYNCL](https://www.ncl.com/myNCL)

SHORE EXCURSIONS

BROWSE & BOOK

DINING

RESERVE

INTERNET, PHOTO  
& MORE PACKAGES

VIEW & PURCHASE